

Rapid Response Worker Information Meeting



IowaWORKS

A proud partner of the **AmericanJobCenter** network



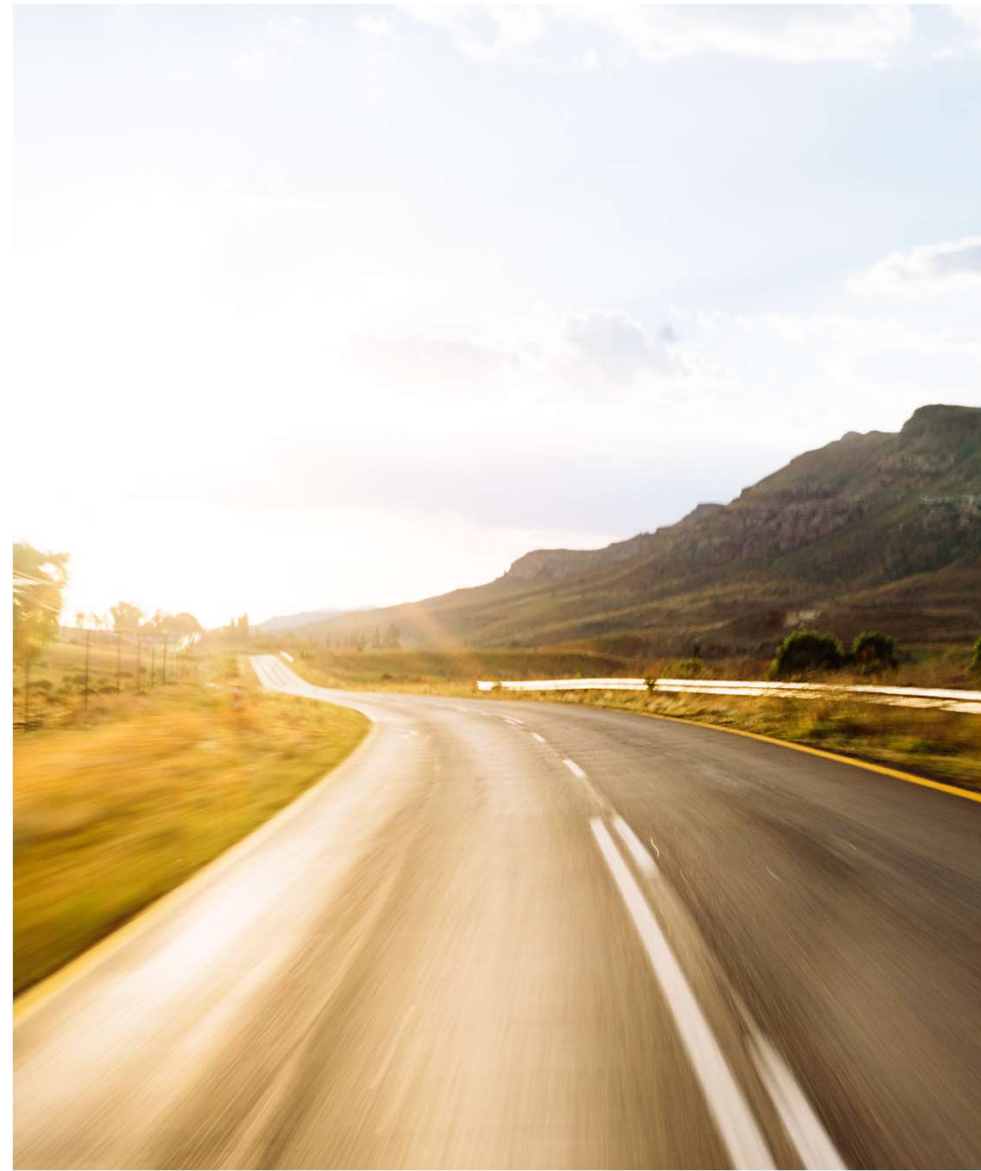
Welcome

Thank you for participating in today's info session:

A Rapid Response plays an important role in providing customer-focused services to dislocated workers, ensuring immediate access to affected workers to help them quickly re-enter the workforce.

Introduction

- Overview of the One - Stop Center services, workshops, programs and core partners
- Review of the Unemployment Application Process
- Learn about Education and Training Services



Department of Health & Human Services

- SNAP
- FIP
- MEDICAID
- Childcare Assistance
- DHS Home Page: www.dhs.iowa.gov
- Phone Application for Medical: 855-889-7985
- DHS Help Line: 515-725-2755
- [DHS Rapid Response_english.mp4](#)

Employer Benefits Security Administration

- U.S. DOL, EBSA administers ERISA
- ERISA is the law that governs many of the benefits sponsored by private sector employers
- Job Loss affects benefits
- Timely action needed to protect benefits

HEALTH INSURANCE OPTIONS

- Special Enrollment
- COBRA
- Coverage through a Government Program
- Individual health Coverage (Marketplace)

RETIREMENT PLAN

- Keep plan informed of your address
- Make sure you are getting information from the plan at least annually
- Benefit Payments Rules
- Age 65
- Some other time specified by the plan

CONTACT INFORMATION

EBSA Benefits Advisors

- askebsa.dol.gov
- 1-866-444-3272-toll free

EBSA Website: www.dol.gov/agencies/ebsa

- Look for Brochure, "Retirement and HealthCare Coverage...Questions and Answers for Dislocated Workers" in English and Spanish

Marketplace info-HealthCare.gov

- 1-800-318-2596

One Stop Services

- Veteran Services
- Unemployment Services
- Registered Apprenticeship Services
- Office Proficiency Assessment
- National Career Readiness Certificate
- Job Readiness Workshops
- Meet & Greets / Hiring Events

IowaWORKS Partners

- Title I Adult and Dislocated Worker
- Iowa Workforce Development
- Adult Basic Education - HiSET/ESL
- Workforce Training Academy
- Vocational Rehabilitation (IVRS)
- Job Corps
- Senior Worker Programs (SCSEP)
- Many MORE!!

Job Search and Career Development Services

- Work Registration (www.iowaworks.gov) – UI requirement
- Skills Assessment
- Job Search Assistance, Referrals and Leads
- Job Help with Job Search and Applications
- Career Exploration
- Assistance with Resume and Cover Letters
- Interviewing Skills, Scheduled Mock Interviews

VETERANS Priority of Service

Depending on the type of service or resource being provided, taking precedence may mean:

- the covered person receives access to the service or resource earlier in time than the non-covered person; or
- if the service or resource is limited, the covered person receives access to the service or resource instead of or before the non-covered person.

Veteran Services

Comprehensive case management services to include:

- Individual employment plan
- Military occupational skills translation
- Interest inventory assessment
- Tailored employment referrals
- Individual career guidance and coaching
- Referrals to Veteran-specific supportive services

Home Base Iowa

- **Home Base Iowa (HBI) is a one-of-a-kind program assisting veterans and transitioning service members**
- **This program helps connect these businesses with qualified veterans looking for career opportunities**
- **Home Base Iowa's private-public partnership provides a high level of commitment and resources for our veterans, transitioning service members and their families**

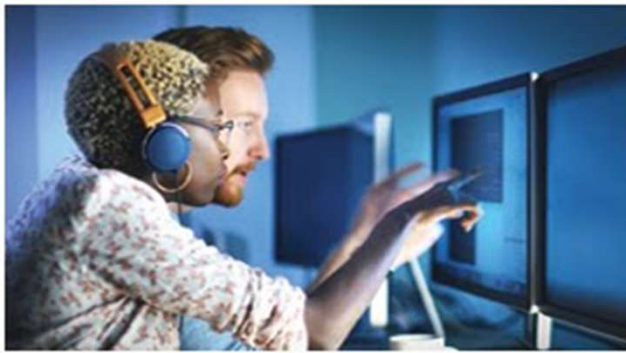
Welcome Home Veterans

HBI Veterans Representatives:

★ Robert Haege; robert.haege@iwd.iowa.gov

★ Michael Abramski; michael.abramski@iwd.iowa.gov

★ Noelle Gerard; noelle.gerard@iwd.iowa.gov



**Rapid Response
Worker Information Meeting
Unemployment Insurance**



A proud partner of the **AmericanJobCenter** network



Overview

- I. Unemployment Insurance (UI) Requirements
- II. How to Apply
- III. After Applying
- IV. No Surprises
- V. Questions

I. Unemployment Insurance (UI)

To be eligible for UI benefits the claimant must:

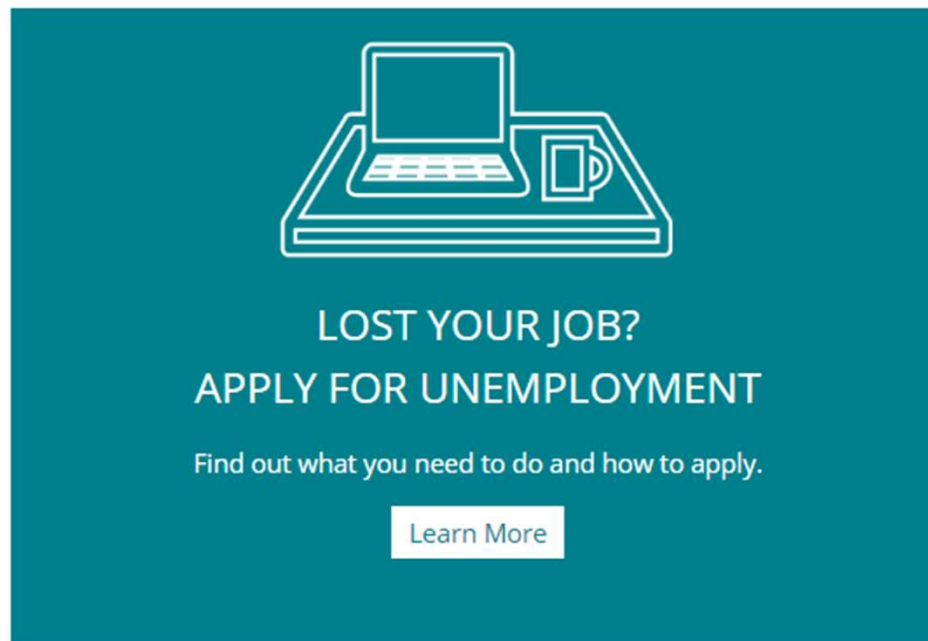
- **Be able and available for work**
- **Be actively seeking work**
- **Be registered for work**
- **Read the claimant handbook**

II. When to Apply for UI


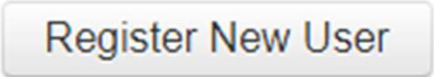
- **Apply on or after last day worked.**
 - Applications take 15-30 min to complete.
- Before applying, have or know:
 - Social security number
 - Name, payroll address and telephone number of your last employer
 - Start and end dates of your last job
 - Whether or not you will receive vacation pay, severance, etc.
 - Banking Information

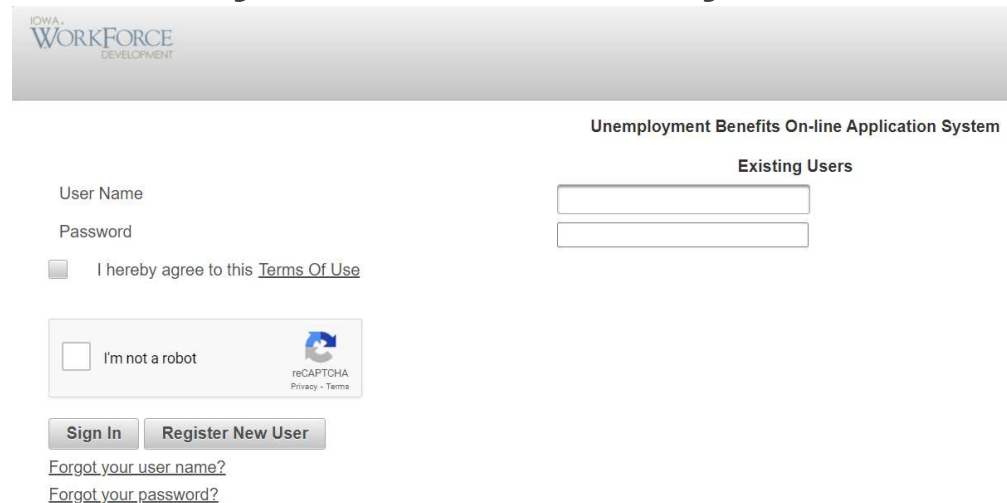
II. Where to Apply for UI

- www.iowaworkforcedevelopment.gov
- Find this box to get started:



II. Getting Started

- If you had applied for UI in the past and still have your username and password, enter it and 
- If this is your first time 
- If you do not remember your login credentials, click either [Forgot your user name?](#) or [Forgot your password?](#)
- If you get a message that says email is already used or invalid, call 866-235-0843



The screenshot shows the login interface for the Iowa Workforce Development Unemployment Benefits On-line Application System. At the top left is the logo for IOWA WORKFORCE DEVELOPMENT. The main heading is "Unemployment Benefits On-line Application System". Below this, there are two columns of input fields. The left column is for "Existing Users" and includes fields for "User Name" and "Password", a checkbox for "I hereby agree to this Terms Of Use", a reCAPTCHA widget with the text "I'm not a robot", and buttons for "Sign In" and "Register New User". Below the buttons are links for "Forgot your user name?" and "Forgot your password?". The right column has two empty input fields for "Existing Users".

After Applying

1. Update Your IowaWORKS Account

- Access or create an account at www.iowaworks.gov
- Your account must include your SSN
- Review and update your résumé: Your résumé must be available online for employers to review
- This is where you document job searches, and re-employment activities for the week
- This is also where you will certify your weekly job searches, and re-employment activities for the week

After Applying

2. Each week you will be required to make 4 job searches or make three job searches AND complete one reemployment activity.
3. Keep documentation of these searches:
 - Date of Contact
 - Company Name
 - Method of Contact
 - Contact Information: Company Address, Phone, Email, Web Link, Person Contacted
 - Position Wanted/Applied for
 - The Results: Interview Scheduled, Left Résumé, Position Filled, No Response, etc.

Valid Reemployment Activities

- Apply for a job
- Take a civil service exam
- Veterans can sign up for HBI
- Register for higher education
- Interview for a job
- Attend any IowaWORKS workshops
- Attend a appointment with a career planner at IowaWORKS
- Attend an appointment with a WIOA partner, Vocational Rehab, Adult Basic Education, CFI ect..
- Have a mock interview

Work Shops

TWO WAYS TO REGISTER

CONTACT AN IowaWORKS CAREER PLANNER

Contact your local IowaWORKS American Job Center in-person, by phone, or by email to register for the desired workshop.

IowaWORKS.GOV

Sign into your account on IowaWORKS.gov
On Dashboard under "My Calendar" select
"All Events"

Select the workshop on the calendar
Click "Register" (bottom of screen)

Review class information for directions to
access virtual workshops via Zoom

WORKSHOP DESCRIPTIONS

Conduct a Job Search

How to effectively search and apply for in-demand occupations that fit your interests in-person and online.

Create a Great Resume

Learn how to get the interview you want by preparing the resume that best sells you to prospective employers.

Interview & Negotiate

Make your interview stand out by avoiding interview pitfalls and answering the tough questions correctly.

AJC 101

Learn about the core partners within an American Job Center and how they can assist you.

Develop a Career Plan / Research Industry Trends

Build an effective career plan that increases your chance for job search success and uses the latest labor market research.

Maintain a Positive Attitude

Explore methods to effectively handle the unique stress brought about by a job loss or career transition.

Bring Your A-Game

This three part series will highlight the soft skills everyone needs to succeed in the workplace.

Essential Tools for Job Seekers

Learn about the resources and services available to job seekers in the IowaWORKS American Job Centers, including O*NET Assessment, Job Searching, Resumes, Cover Letters, and Interviewing.

Virtual Job Club

A different workshop each week on a variety of work-based topics designed for any job seeker.

Mock Interviews

Learn how a mock interview with IowaWORKS can improve your job search outcomes.



Rapid Response
Worker Information Meeting

Weekly Claim

Every week you will need to file a weekly claim, make sure it's completed in this order:

1. Make sure you have contacts and reemployment activities logged into IowaWORKS.gov
2. Certify your contacts and reemployment activities in IowaWORKS.gov
3. Complete your weekly claim in IowaWorkforceDevelopment.gov

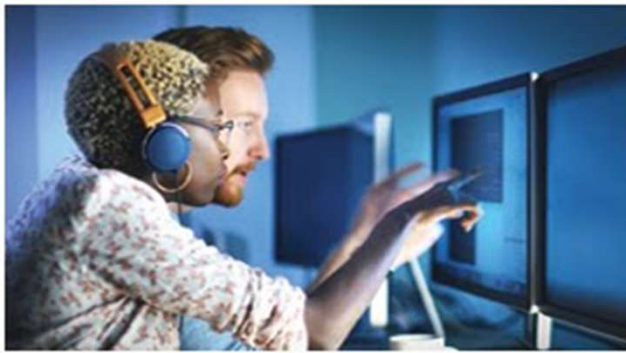
IV. No Surprises

- Within a few days after applying, a letter with a green sheet of paper will be mailed.
- This is called a Monetary Record, this is not approval of your benefits.
- If mistakes appear on the Monetary Record, immediately contact the Unemployment Insurance Service Center at **866-239-0843**.
- Pay attention to any other mailings. Read carefully, and respond, if necessary, to the provided numbers and/or email addresses.

IV. No Surprises

- If chosen as a payment method, the U.S. Bank *Reliacard* will arrive by mail
- **NEW!** [Verify your identity](#) through online verification
- Payments are typically received about 2-3 weeks after applying
- A member of the IowaWORKS team will be reaching out to you to engage in reemployment services one or two weeks after filing, it is a requirement that you participate in this activity to receive unemployment

- Question on Unemployment?
- Phone: 866-239-0843
- E-mail: Uiclaimshelp@iwd.iowa.gov
- www.iowaworkforcedevelopment.gov
- Iowa*WORKS* offices for limited services



Rapid Response Worker Information Meeting WIOA Title 1 – Dislocated Workers



Dislocated Worker Surveys

- Filling out the Dislocated Worker Survey is **REQUIRED** in order to receive unemployment benefits, it is located on your IowaWORKS.gov dashboard
- DW Surveys are a tool that helps IowaWorks to connect dislocated employees with new potential employers or job opportunities and allows staff to better serve you and your impacted co-workers
- All information is strictly confidential. Results will only be used for re-employment, re-training, assistance, and research purposes

WIOA Education and Training Services (Title I)

- Provide 1-on-1 Case Management Services to Dislocated Workers
- Goal: Support you in your next career goal
- Dislocated Workers (DW)
 - 18+ years
 - Citizen, Permanent Resident or Work Permit
 - Registered with Selective Service if applicable
 - Loss of job due to company closing or mass layoff

How We Help

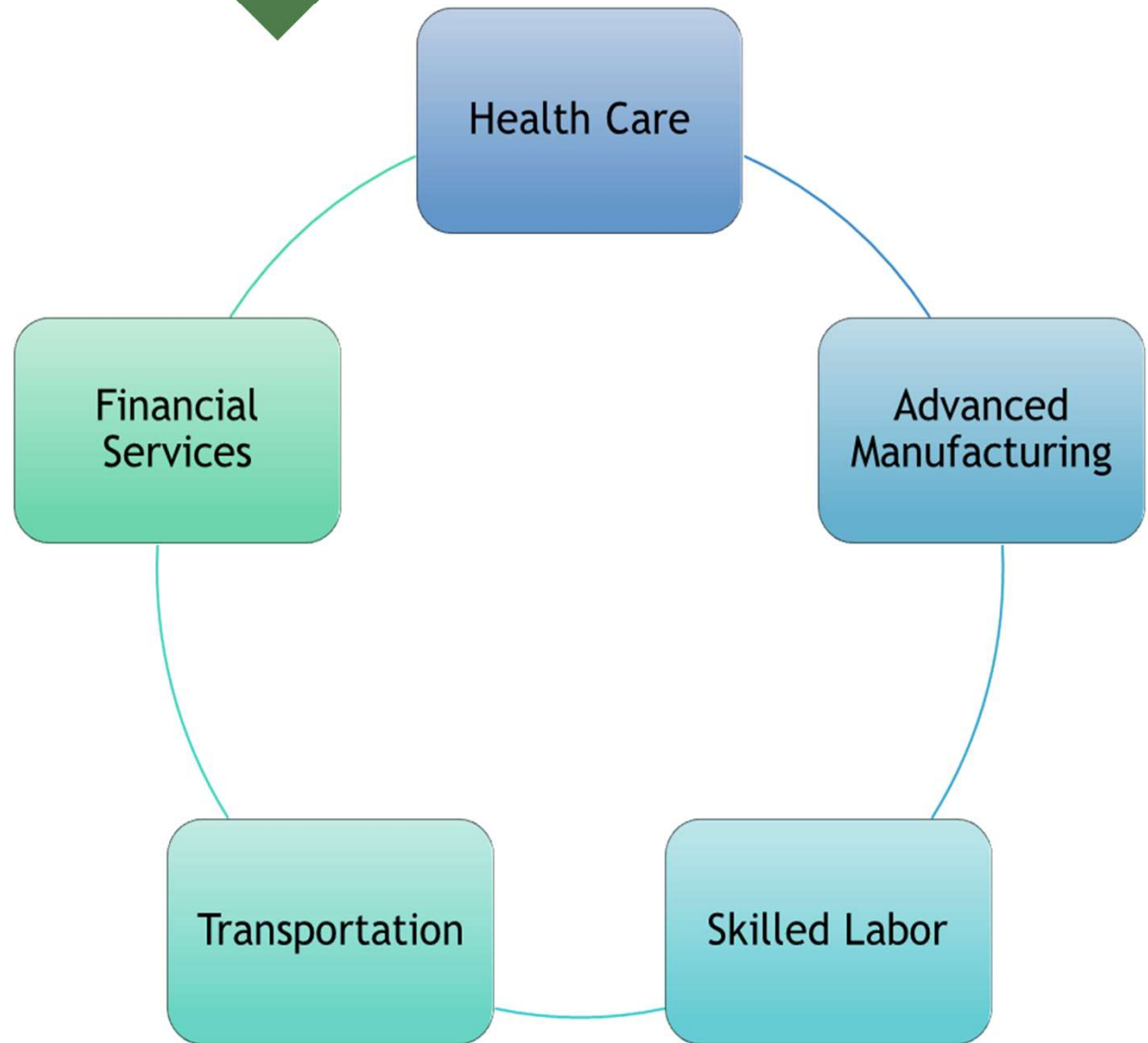
- One-on-one career exploration
- Developing short-term and long-term career goals
- Developing a career pathway plan designed for you
- 12 months of follow-up services

Where We Focus

- Work-Based Learning
 - On-the-Job Training (OJT)
 - Apprenticeships
- Education
 - Short-term Certificate programs
 - College & University Degree Programs (Bachelors/Associates)
- Self-Sufficiency Skills
- Supportive Services

Career Pathways

Local Area
In-Demand
Career Fields



Eligibility

- **All Participants must provide:**
 - State or Government issued ID
 - SS Card or Birth Certificate
 - Selective Service (males born 1960 or later)
 - DD-214 (Veterans)
 - Letter of Dislocation from Employer (or)
 - Claimant of unemployment benefits and recipient of reemployment services

IowaWORKS Locations

Des Moines: 200 Army Post Rd., Ste 44, Des Moines, 515-281-9619
Jennifer DiOrio, 515-725-3640 ext. 53640

100 E. Euclid, Ste 4 (Park Fair Mall), Des Moines, 515-725-3601
Jennifer DiOrio, 515-725-3640 ext. 53640

Sioux City: 2508 4th St, Sioux City, 712-233-9030
Andrea Hernandez, 712-233-9030 ext. 46033

Mason City: 600 S Pierce Ave, Mason City, 641-422-1524
Rita Miller, 641-422-1524 ext. 44566

Council Bluffs: 300 W Broadway #13, Council Bluffs, 866-239-0843
Ahlijah Abla, 712-352-3480 ext. 45141