



**Iowa***WORKS*

A proud partner of the American  **JobCenter** network

**Rapid Response  
Worker Information Meeting**

# Agenda

- ▶ Overview Resources and Services Available
- ▶ Review Unemployment Process and Requirements
- ▶ Learn about Title I Adult Dislocated Worker Opportunities

# Department of Health and Human Services

- ▶ SNAP
- ▶ FIP
- ▶ Medicaid
- ▶ Childcare Assistance
- ▶ **HHS Home Page:**  
[www.dhs.iowa.gov](http://www.dhs.iowa.gov)
- ▶ **Phone Application for Medical:**  
855-889-7985
- ▶ **HHS Help Line:** 515-725-2755

# Employer Benefits Security Administration

## Health Insurance Options

- ▶ COBRA
- ▶ Coverage through a Government Program
- ▶ Spouse's Insurance
- ▶ Individual Health Coverage
  - ▶ Marketplace Information [HealthCare.gov](https://www.healthcare.gov)
  - ▶ 1-800-318-2596

## Retirement Plan

- ▶ Know the Details of Your Plan
- ▶ Keep Your Plan Informed of Changes
- ▶ Typical Retirement Age is 65
  - ▶ This can be different depending on plan

**EBSA Benefits Advisors:** [askebsa.dol.gov](https://askebsa.dol.gov) | 1-866-444-3272

# One – Stop Services

- ▶ Veteran Services
- ▶ Career Planning
- ▶ Registered Apprenticeship Program
- ▶ Office Proficiency Assessment (OPAC)
- ▶ National Career Readiness Certificate (NCRC)
- ▶ Job Readiness Workshops
- ▶ Hiring Events
- ▶ Unemployment Services

# IowaWORKS Partners

- ▶ Iowa Workforce Development
- ▶ Workforce Training Academy
- ▶ Iowa Vocational Rehabilitation Services (IVRS)
- ▶ AARP's Senior Worker Program (SCSEP)
- ▶ Title 1 Adult and Dislocated Worker
- ▶ Adult Basic Education – HiSET/ELL

# Title II – DMACC HiSET & ELL

- ▶ **DMACC offers free HiSET (High School Equivalency Test)**
  - ▶ Series of five tests, taken one at a time, covering writing, science, math, literature, arts, and social studies
  - ▶ Classes are held several times per week over a 6-week cycle and attendance is mandatory
- ▶ **DMACC offers free English Language Learner Classes**
  - ▶ Classes consist of multi-level English instruction for anyone over 18 years of age
  - ▶ Classes fill up quickly with the next registration starting on Monday, July 28 at 8am

# Career Development Services

- ▶ Career Exploration
- ▶ Career Planning
- ▶ Job Search Assistance
- ▶ Mock Interviews
- ▶ Labor Market Information
- ▶ Resume and Cover Letter Assistance

[WWW.IOWAWORKS.GOV](http://WWW.IOWAWORKS.GOV)

The logo for IowaWORKS features a green swoosh above the text. 'Iowa' is in a black sans-serif font, and 'WORKS' is in a bold, green sans-serif font.

**IowaWORKS**

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# Veterans Priority of Service

- ▶ First access to apply for new jobs posted to the IowaWORKS Job Board
- ▶ Computers reserved at IowaWORKS for veterans to utilize
- ▶ Spots are saved for veterans when resources are limited
- ▶ First access to employers at career fairs is reserved for veterans

# Veteran Services

- ▶ Individual employment plan
- ▶ Military occupational skill translation
- ▶ Interest inventory assessment
- ▶ Individual career guidance and coaching
- ▶ Referrals to veteran-specific supportive services

# Central IowaWORKS Locations

**Des Moines:** 200 Army Post Rd. Ste 44  
515-281-9619

525 SW Fifth St  
515-725-3601

[desmoinesiowaworks@iwd.iowa.gov](mailto:desmoinesiowaworks@iwd.iowa.gov)

**Ames:** 819 Wheeler St. Ste 6, (IVRS Office)  
Every Other Wednesday, 9:30am - 12:30pm,  
1:30pm - 3:30pm



# Unemployment Insurance Information



# Unemployment Program Overview

- ▶ Unemployment Insurance (UI) Requirements
- ▶ How to Apply
- ▶ After Applying
- ▶ Questions

# Unemployment Insurance Requirements

- ▶ Meet monetary eligibility requirements
- ▶ Loss of work due to no fault of your own
- ▶ Be able and available for work
  
- ▶ Verify your identity with ID.me
- ▶ Actively seek work
- ▶ Read the Claimant Handbook
- ▶ File weekly UI claims

# How to Apply for UI

- ▶ Apply on or following your last day of work
- ▶ Before you apply have:
  - ▶ Social Security Number
  - ▶ Recent employer name, address, and phone number
  - ▶ Start and end dates of recent job
  - ▶ Know if you will be receiving vacation or severance pay
- ▶ Go to [WWW.IOWAWORKS.GOV](http://WWW.IOWAWORKS.GOV) to apply

## Sign in to ID.me

New to ID.me?

[Create an ID.me account](#)

Email

Enter your email address

Password

Enter password



Remember me

For your security, select only on your devices.

Sign in

[Forgot password](#)

## Identity Verification

If you have an ID.me account, sign in using existing username and password

If you do not have an ID.me account, select "Create an ID.me account"

# After Applying

- ▶ Monetary Record will appear in your IowaWORKS account
- ▶ If mistakes appear on the Monetary Record, immediately contact the Unemployment Insurance Service Center at **866-239-0843**
- ▶ Watch your mail, email, system messages, and answer all phone calls while on unemployment
- ▶ Be sure to indicate correspondence through internal message & email in the IowaWORKS system
- ▶ Payments are typically issued 2-3 weeks after applying
- ▶ Create or upload your resume in IowaWORKS
- ▶ After a few weeks on unemployment, you will be assigned a Re-employment Case Manager
  - ▶ Pay attention to any activities they assign you to complete to continue your unemployment

# After Applying Continued

## Every week:

- ▶ You are required to apply for 4 jobs or 3 jobs and 1 reemployment activity every week
- ▶ Log your job contacts and reemployment activities in [IowaWORKS.gov](http://IowaWORKS.gov)
- ▶ File your weekly claim in [IowaWORKS.gov](http://IowaWORKS.gov)

# Reemployment Activities

- ▶ Interview for a job
- ▶ Attend any Iowa*WORKS* workshops
- ▶ Attend an Iowa*WORKS* career fair or hiring event
- ▶ Attend a one-on-one career planning appointment with a Career Planner
- ▶ Participate in a mock interview



August 2024

IowaWORKS Office  
200 Army Post Road, Ste. 44  
Des Moines, IA 50315  
Phone: (515) 281-9619  
Hours: M-F 8am-4:30pm (Wed 9-4)

\*\*\*All workshops and career fairs are FREE to the public\*\*\*  
Follow us on Facebook@IowaWorkDesMoines



# Workshop Registration

- ▶ Log into IowaWORKS.gov
- ▶ Select Events Calendar
- ▶ Select the workshop you would like to attend
- ▶ Click register

	Tuesday	Wednesday	Thursday	Friday
	<p><b>30</b> Grab-A-Job Tuesday, 9am-11am Interview 101, 9am-Noon (Virtual) Entrevistar y Negociar (Spanish Interview and Negotiate), 1-3:30pm (Virtual)</p>	<p><b>31</b> Conduct a Job Search, 9-11:30am (Virtual) Virtual Job Club Series—Who Would You Hire, 1-2:30pm</p>	<p><b>1</b> Create A Great Resume, 9-11am (Virtual) Bring Your A-Game Pt. 1, 1-2:30pm (Virtual)</p>	<p><b>2</b> Maintain a Positive Attitude, 9-11:30am (Virtual) National Career Readiness Certificate, 12:30pm (Pre-Registration Required.) Completing Your Weekly Certification, 2pm (Virtual)</p>
	<p><b>6</b> Grab-A-Job Tuesday, 9am-11am Registered Apprenticeships, 9-10am (Virtual) Military Members Power Hour—Resume (Virtual), 1-3pm</p>	<p><b>7</b> Advanced Resume, 9-11am, (Virtual) Virtual Job Club—Power of O*Net, 1-2:30pm EMERGE, 10am-12pm</p>	<p><b>8</b> Mock Interview Workshop, 9-10am, (Virtual) Bring Your A-Game Pt. 2, 1-3:30pm (Virtual) Navigating Ageism In Your Job Search, 1-3pm</p>	<p><b>9</b> Completing Your Weekly Certification, 2pm (Virtual)</p>
	<p><b>13</b> Grab-A-Job Tuesday, 9am-11am Interview 101, 9am-Noon (Virtual) Herramientas Esenciales Para Encontrar Empleo (Spanish Essential Tools for Job Seekers), 1-3:30pm (Virtual)</p>	<p><b>14</b> Conduct a Job Search, 9-11:30am (Virtual) Virtual Job Club—Success in IowaWORKS.gov, 1-2:30pm Completing the FAFSA, 3-4pm (Virtual)</p>	<p><b>15</b> Create A Great Resume, 9-11am (Virtual) State of Iowa Job Applications, 1-2:30pm (Virtual)</p>	<p><b>16</b> Maintain a Positive Attitude, 9-11:30am (Virtual) Completing Your Weekly Certification, 2pm (Virtual)</p>
	<p><b>20</b> Grab-A-Job Tuesday, 9am-11am Military Members Power Hour—Interview, 1-3pm (Virtual)</p>	<p><b>21</b> Advanced Resume, 9-11am, (Virtual) Virtual Job Club—Business Panel, 1-2:30pm</p>	<p><b>22</b> Mock Interview Workshop, 9-10am, (Virtual) Taller de Entrevistar de Práctica (Virtual), 1-2:30pm</p>	<p><b>23</b> Completing Your Weekly Certification (Virtual), 1-2pm</p>
	<p><b>27</b> Grab-A-Job Tuesday, 9am-11am Interview 101, 9am-Noon (Virtual) Entrevistar y Negociar (Spanish Interview and Negotiate), 1-3:30pm (Virtual)</p>	<p><b>28</b> Conduct a Job Search, 9-11:30am (Virtual) Virtual Job Club—Negotiate A Successful Job Offer, 1-2:30pm</p>	<p><b>29</b> Create A Great Resume, 9-11am (Virtual)</p>	<p><b>30</b> Maintain a Positive Attitude, 9-11:30am (Virtual) Completing Your Weekly Certification (Virtual), 1-2pm</p>

Individuals with disabilities may request accommodations by emailing: access@iwd.iowa.gov. Requests must be received two weeks prior to event dates\*\*\* IowaWORKS.gov



# Unemployment Contact Information

**Phone:** 866-239-0843

**Email:** [uiclaimshelp@iwd.iowa.gov](mailto:uiclaimshelp@iwd.iowa.gov)



# Title I – Dislocated Worker Program



# Dislocated Worker Surveys

- ▶ A Dislocated Worker Survey was sent to HR to complete with a link.
- ▶ DW Surveys are a tool that helps IowaWORKS to connect dislocated employees with new potential employers or job opportunities and allows staff to better serve you and your impacted co-workers.
- ▶ Completing the survey requires you to create an IowaWORKS account which makes applying for Unemployment benefits quicker & easier.
- ▶ All information is strictly confidential. Results will only be used for re-employment, re-training, assistance, and research purposes.

# WIOA Education and Training Services (Title I)

- ▶ Provide 1-on-1 Case Management Services to Dislocated Workers
- ▶ Goal: Support you in your next career goal
- ▶ Dislocated Workers (DW)
  - ▶ 18+ years
  - ▶ Citizen, Permanent Resident or Work Permit of US
  - ▶ Loss of job/no-fault
  - ▶ Unlikely to return

# How We Help

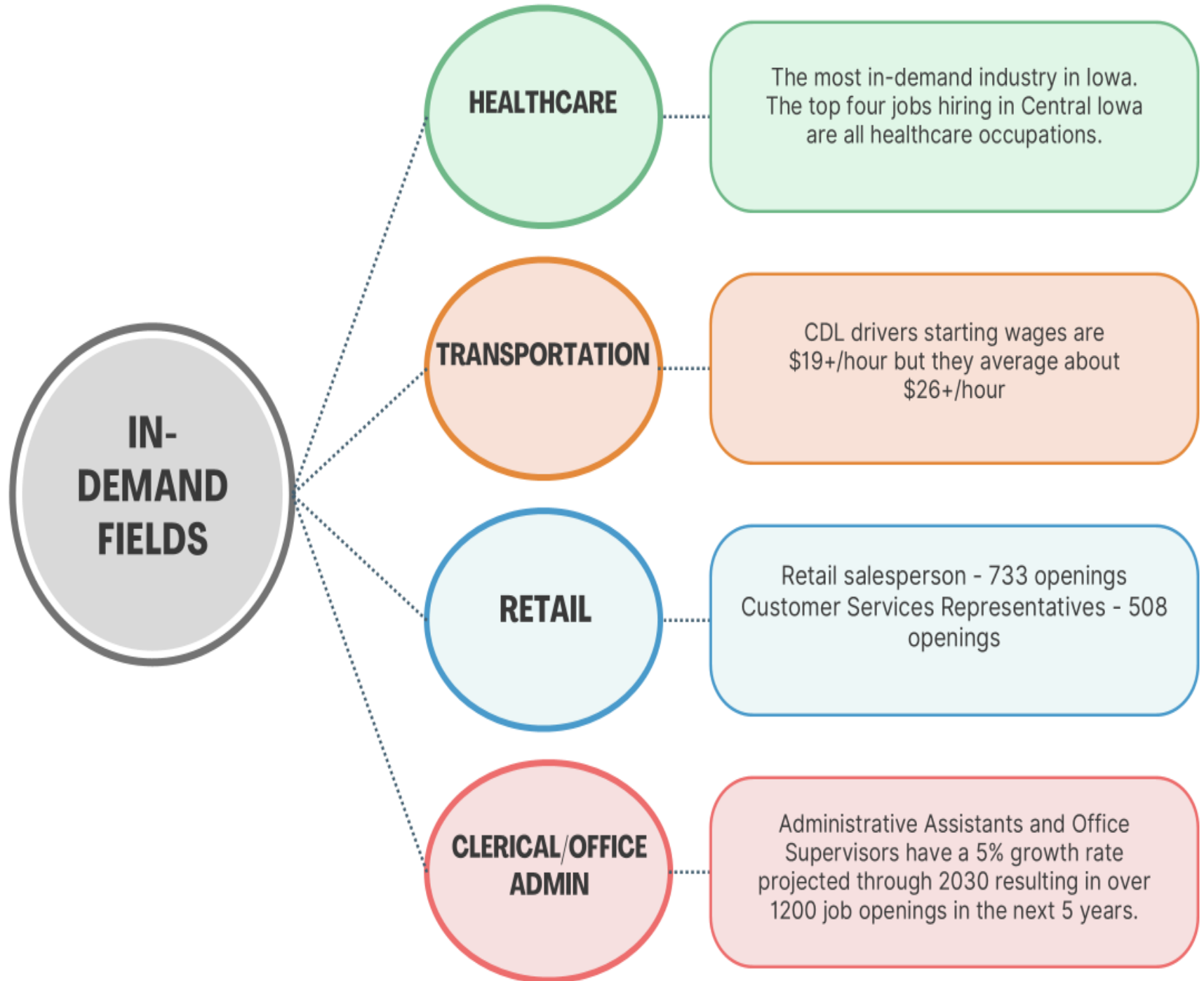
- ▶ One-on-one career exploration
- ▶ Developing short-term and long-term goals
- ▶ Developing a career pathway plan designed for you
- ▶ 12 months of follow-up services

# Where We Focus

- ▶ **Work-Based Learning**
  - ▶ On-the-Job Training (OJT)
  - ▶ Apprenticeships
- ▶ **Education**
  - ▶ Short-Term Certificate Programs
  - ▶ College & University Degree Programs (Bachelors/Associates)
- ▶ **Self-Sufficiency Skills**
- ▶ **Supportive Services**

# Career Pathways

## Central Iowa Local Area In-Demand Career Fields



# Eligibility

- ▶ **All Participants must provide:**
  - ▶ State or Government Issued ID
  - ▶ SS Card or Birth Certificate
  - ▶ Selective Service (Males Born 1960 or Later)
  - ▶ DD-214 (Veterans)
  - ▶ Letter of Dislocation from Employer

# Enrollment Process

1. Info Session + Application
  2. Assessments + ONET
  3. Enrollment Paperwork + Eligibility Documents
- ▶ Plan for a minimum of 2 weeks and up to 3 appointments

# Next Steps

You will hear from Title I when they are scheduling an info session

**Questions or  
Comments?**

**IowaWORKS**

**Connect 2 Careers Program**

200 Army Post Road, Des Moines, IA  
50315

**Heather Brooks, Program Director**

WIOA Title I Adult and Dislocated  
Worker

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