Iowa Workforce Development

Unemployment Insurance Tax Bureau
1000 E Grand Avenue
Des Moines, Iowa 50319

Unemployment Insurance (UI) Division - Tax Bureau General Information

UI Tax Phone Number: (888) 848-7442
UI Tax Fax Number: (515) 242-6301
UI Tax Email: iwduitax@iwd.iowa.gov
myIowaUI (MIUI) Home Page: www.myiowaui.org
Iowa*WORKS* Home Page: www.iowaworks.gov
Iowa Workforce Development Home Page: www.workforce.iowa.gov

UI Tax Bureau Customer Service Hours: 8:30 a.m. to noon and 1:00 p.m. to 4:00 p.m., Monday-Friday *(excluding state holidays)*

Tax Rates for New Businesses in Iowa				
Year	**New Construction Rate**	**New Non-Construction Rate**	**Taxable Wage Base**	**Tax Table**
2020	7.500%	1.000%	$31,600.00	7
2021	7.500%	1.000%	$32,400.00	7
2022	7.500%	1.000%	$34,800.00	7
2023	7.000%	1.000%	$36,100.00	8
2024	7.000%	1.000%	$38,200.00	8
2025	7.000%	1.000%	$39,500.00	8
2026	5.400%	1.000%	$20,400.00	D

Statement of Charges/Notice of Reimbursable Benefit Charges

- *Statement of Charges* - You have **30 days** from the mailing date of the statement to protest a charge.
- *Notice of Reimbursable Benefit Charges* - You have **15 day**s from the mailing date of the statement to protest a charge.

To protest charges, log in to your employer account at www.iowaworks.gov.

If you have questions or need assistance, contact Customer Service at 888-848-7442 Monday - Friday, 8:30 a.m. to noon, and 1:00 p.m. to 4:00 p.m. (excluding state holidays) or send your inquiry to the appropriate email address below based on the last 2 digits of your account number:

Account Numbers: 01 - 50 benefit.charges1@iwd.iowa.gov
51 - 00 benefit.charges2@iwd.iowa.gov

Government Base Rate - The 2026 base rate for government contributory employers has been computed at -0.600%. You are not assigned a rate less than 0.100% unless your percentage of excess contributions is greater than 5.000%.

Penalties - All late reports $35.00 minimum

Revenue/Collections and Rate Appeals - For information regarding statements, balances or tax rates, send your inquiry to:

Email: iwduitax@iwd.iowa.gov
Phone: (888) 848-7442

Equal Opportunity Employer/Program
Auxiliary aids and services are available upon request to individuals with disabilities.
For deaf and hard of hearing, use Relay 711.