



## Unemployment Insurance (UI) Division - Tax Bureau General Information

UI Tax Phone Number: (888) 848-7442

UI Tax Fax Number: (515) 242-6301

UI Tax Email: [iwdui@iwd.iowa.gov](mailto:iwdui@iwd.iowa.gov)

mylowaUI (MIUI) Home Page: <https://www.myiowaui.org>

Iowa Workforce Development Home Page: [www.workforce.iowa.gov](http://www.workforce.iowa.gov)

UI Tax Bureau Customer Service Hours: 8:30 a.m. to noon and 1:00 p.m. to 4:00 p.m., Monday-Friday (excluding state holidays)

Tax Rates for New Businesses in Iowa					
Year	New Construction Rate	New Non-Construction Rate	Plus Surcharge	Taxable Wage Base	Tax Table
2019	7.500%	1.000%	0.000%	\$30,600.00	7
2020	7.500%	1.000%	0.000%	\$31,600.00	7
2021	7.500%	1.000%	0.000%	\$32,400.00	7
2022	7.500%	1.000%	0.000%	\$34,800.00	7
2023	7.000%	1.000%	0.000%	\$36,100.00	8
2024	7.000%	1.000%	0.000%	\$38,200.00	8
2025	7.000%	1.000%	0.000%	\$39,500.00	8

### Statement of Charges/Notice of Reimbursable Benefit Charges

For questions regarding a benefit charge to your account, send your inquiry to the appropriate email address below based on the last 2 digits of your account number:

Account Numbers: 01 - 50 [Benefit.Charges1@iwd.state.ia.us](mailto:Benefit.Charges1@iwd.state.ia.us)

51 - 00 [Benefit.Charges2@iwd.state.ia.us](mailto:Benefit.Charges2@iwd.state.ia.us)

### Reserve Fund

For 2025 the Reserve Fund Rate is 0.000%.

For 2025, the Surcharge Rate is 0.000%.

### Government Base Rate

The 2025 base rate for government contributory employers has been computed at -0.600%. You are not assigned a rate less than 0.100% unless your percentage of excess contributions is greater than 5.000%.

### Penalties:

All late reports \$35.00 minimum

### Revenue/Collections and Rate Appeals

For information regarding statements, balances or tax rates, send your inquiry to:

Email: [iwdui@iwd.iowa.gov](mailto:iwdui@iwd.iowa.gov)

Phone: (888) 848-7442

Tax Bureau General Information 65-5345 (10-2024)

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[www.workforce.iowa.gov](http://www.workforce.iowa.gov)

Equal Opportunity Employer/Program

Auxiliary aids and services are available upon request to individuals with disabilities.

For deaf and hard of hearing, use Relay 711.