

# Important Contacts to Remember

## DHS Customer Service Center

Please report changes on your FIP, Food Assistance or Medicaid to the Customer service Call Center. Examples of changes you should report include:

- A change in your income
- A change in your address
- A change in the amount of rent or utilities you pay
- A change in who lives with you- when someone moves in or moves out

**1-877-DHS-5678 (1-877-347-5678)**

## Child Care Resource and Referral

Customized information on child care options that match your needs. Parent resources to help choose a quality child care provider

**1-855-244-5301**

## FIP Electronic Access Card (EAC)

To activate your FIP card, report card lost or stolen or find participating free ATM locations via the website, [www.GoProgram.com](http://www.GoProgram.com) or call

**1-844-207-3225**

## EBT Customer Service Center

To activate your EBT card, change your PIN or report card lost or stolen

**1-800-359-5802**

## Iowa Medicaid Enterprise (IME)

Questions regarding medical bills or if your Health Insurance Coverage has changed

**1-800-338-8366**

## Child Support Recovery Unit (CSRU)

**1-888-229-9223**