

Important Contacts to Remember

DHS Customer Service Center

Please report changes on your FIP, Food Assistance or Medicaid to the Customer service Call Center. Examples of changes you should report include:

- A change in your income
- A change in your address
- A change in the amount of rent or utilities you pay
- A change in who lives with you- when someone moves in or moves out

1-877-DHS-5678 (1-877-347-5678)

Child Care Resource and Referral

Customized information on child care options that match your needs. Parent resources to help choose a quality child care provider

1-855-244-5301

FIP Electronic Access Card (EAC)

To activate your FIP card, report card lost or stolen or find participating free ATM locations via the website, www.GoProgram.com or call

1-844-207-3225

EBT Customer Service Center

To activate your EBT card, change your PIN or report card lost or stolen

1-800-359-5802

Iowa Medicaid Enterprise (IME)

Questions regarding medical bills or if your Health Insurance Coverage has changed

1-800-338-8366

Child Support Recovery Unit (CSRU)

1-888-229-9223