



Employer Services

The Business Engagement team works out of IowaWORKS offices across the state to connect employers with a wide variety of resources that can help them find, expand, or build their workforce.

Recruitment Assistance

- Iowa's Largest Job Bank: iowaworks.gov
- Hiring Events
- On-Site Recruitment

Build Your Pipeline

Team members at IowaWORKS can connect you to job seekers with diverse backgrounds to meet your employment needs. There are various programs available to help employers build their talent pipeline.

- Work-based Learning
- Registered Apprenticeship Programs
- Incumbent Worker Training
- Disability Employment Services

Employer Resources

- Labor Market Information
- Layoff Aversion
- MyIowaUI and SIDES
- Employers' Council of Iowa (ECI)
- Work Opportunity Tax Credit (WOTC)
- Federal Bonding

Here to Help

Each IowaWORKS center has a local Business Services Team that includes partners and professionals who can support your business needs.



Scan the QR code to access detailed information about all our services.
workforce.iowa.gov/employers

IowaWORKS Center Locations

Burlington

550 S. Gear Avenue, Suite 35
West Burlington, IA 52655

Cedar Rapids

1025 Kirkwood Pkwy SW
Cedar Rapids, IA 52404

Council Bluffs

300 West Broadway, Suite 13
Council Bluffs, IA 51503

Davenport

1801 E Kimberly Rd. Suite A
Davenport, IA 52807

Decorah

312 Winnebago Street, Suite A
Decorah, IA 52101

Denison

504 Highway 39 North
Denison, IA 51442

Des Moines

525 SW Fifth St
Des Moines, IA 50309

Des Moines

200 Army Post Road
Des Moines, IA 50315

Dubuque

680 Main Street, 2nd Floor
Dubuque, IA 52001

Fort Dodge

330 1st Ave N,
Suite G
Fort Dodge, IA 50501

Iowa City

Eastdale Plaza 1700 S
1st Avenue, Suite 11B
Iowa City, IA 52240

Marshalltown

101 Iowa Avenue West,
Suite 200
Marshalltown, IA 50158

Mason City

600 South Pierce Avenue
Mason City, IA 50401

Ottumwa

15260 Truman Street
IHCC North Campus
Ottumwa, IA 52501

Sioux City

2508 4th Street
Sioux City, IA 51101

Spencer

217 West 5th Street,
Spencer, IA 51301

Waterloo

3420 University Avenue,
Waterloo, IA 50701



Services from IowaWORKS

Meet with a Career Planner

We offer resources suitable for individuals of all ages and backgrounds, including youth, adults, and dislocated workers.





Job Seeker Services

Career Planning Assistance

Career Planners provide assistance with resumes, applications, interview preparation, job search, virtual reemployment workshops, and information on hiring events in your area. Determine your skills by taking workforce-related assessments to determine wages and interest in your local area. Receive one-on-one assistance to help plan your next career.

Job Seeker Resource Links on IowaWORKS.gov:

- Job Postings from Largest Job Bank in Iowa
- Schedule Virtual/In Person One-on-One Appointments
- Schedule Virtual/In-Person Workshops
- Job Fairs
- Employment & Training Programs
- Labor Market Information

Ticket to Work

IowaWORKS is an Employment Network for Social Security's Ticket to Work program. This program supports career development for Social Security disability beneficiaries aged 18 through 64 who want to work. The Ticket program is no-cost and voluntary. The program helps people with disabilities progress toward financial independence. Services Include:

- Case Management
- Benefit Planning
- Career Planning
- Job Search Assistance
- Job Retention Services

Adult Education and Literacy Programs Services

Iowa's Adult Education and Literacy (AEL) programs build skills for success by providing adults with the opportunity to acquire and improve functional skills necessary to enhance the quality of their lives as workers, family members, and citizens. Educational services are available at little or no cost to adult learners and are designed to meet the educational needs of each individual.

- Basic Skills Instruction
- HiSED Test Preparation
- English for Speakers of Other Languages
- College Readiness Skills Instruction
- Job Readiness Skills Instruction
- Computer Literacy Skills

SNAP Employment and Training (SNAP E&T)

IowaWORKS is a provider for the SNAP E&T program that offers SNAP participants opportunities to gain self-sufficiency through career counseling. Services include:

- Work Readiness Training
- Job Search Activities
- Job Retention Services

PROMISE JOBS

PROMOTING INDEPENDENCE AND SELF-SUFFICIENCY THROUGH EMPLOYMENT, JOB OPPORTUNITIES AND BASIC SKILLS (PROMISE JOBS) is Iowa's TANF Employment & Training program designed to help cash assistance recipients become self-sufficient through participation in work-ready activities.

- Skill Assessments
- Job Seeking/Skills Training
- Life Skills
- Employment and Community Service Opportunities
- Education/Training
- Supportive Services for Activities

For more information on how to qualify for PROMISE JOBS or to apply, please visit hhs.iowa.gov

Veteran Services

Employment After Service

IowaWORKS provides quality Veteran Employment Services. The team consists of Veteran Career Planners, Home Base Iowa Career Planners, and Local Veteran Employment Representatives who provide a full spectrum of services to Veterans, Transitions Service Members, Spouses/Caregivers, and Employers. At IowaWORKS, services are readily available to provide outstanding assistance focused on gaining employment and exploring opportunities for training and/or education.



Please visit IowaWORKSforVeterans portal to discover how to access services.
[IowaWORKSforVeterans.gov](https://IowaWORKSforVeterans)

Vocational Rehabilitation Services

Iowa Vocational Rehabilitation (VR) Services help those with disabilities gain, maintain, and advance in their employment.

Iowa Vocational Rehabilitation (VR) Services

- Self-Employment Program
- Benefits Planning/Ticket to Work

For more details on VR and other related services such as Disability Determination Services, visit workforce.iowa.gov/vr

Unemployment Insurance Services

Unemployment Insurance (UI) Services are available at your local IowaWORKS center and will also provide you with reemployment services.

UI customer support is available from 8:00 am - 4:30 pm, Monday through Friday to get you the help you need on your claim by phone at 1-866-239-0843.

Learn more about Unemployment Benefits online at workforce.iowa.gov/unemployment

Resource Links Available Online:

- Unemployment Insurance Claimant Handbook
- Reemployment Process and Required Steps
- Unemployment Help Request Form
- Frequently Asked Questions
- Filing an Unemployment Insurance Appeal

Education/Training Services

Education

Find information on short-term training and work-based learning opportunities to help you decide which path is best for you.

Online Training Opportunities

Access various online training opportunities such as Typing Tutor, Spreadsheet, Word Processing, Proficiency Testing, and much more!

College Assistance

If you plan to attend college (or currently are), Career Planners are available to explain resources regarding educational institutions and scholarship options available.

Questions? Speak with a Career Planner!

If you have a question while using Iowa Workforce Development or IowaWORKS services, you can speak with a Career Planner who can walk you step-by-step through your questions.

Find your nearest office at workforce.iowa.gov/iowaworks or scan the QR code to schedule a Virtual Appointment:



Auxiliary aids & services are available upon request to individuals with disabilities. Please call your local IowaWORKS office at least 1 day prior to your visit to request an aid or service. Equal Opportunity Employer & program.