



Iowa Workforce
Development



Iowa Workforce Development Annual Report

2025

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Introduction

Agency Overview

Iowa Workforce Development (IWD) is a state agency committed to providing employment services for individual job seekers and to serving employers by helping them find the skilled workforce they need. IWD connects both groups through a variety of programs, including IowaWORKS.gov, the state's largest job bank.

This annual report covers IWD's service to Iowans during Fiscal Year 2025, which concluded on June 30, 2025. This period at IWD involved the development and implementation of several notable improvements to Iowa's workforce system, including:

- Substantial improvements to disability-related services, including elimination of the waitlist at Vocational Rehabilitation Services and greater integration within IowaWORKS offices.
- The modernization of Iowa's unemployment system, which for the first time created a single, unified system for job seekers and employers focused on reemployment.
- The expansion of workforce services to better assist both job seekers and workers impacted from layoffs. This included services delivered through new IowaWORKS offices and the increased use of the Mobile Workforce Center.

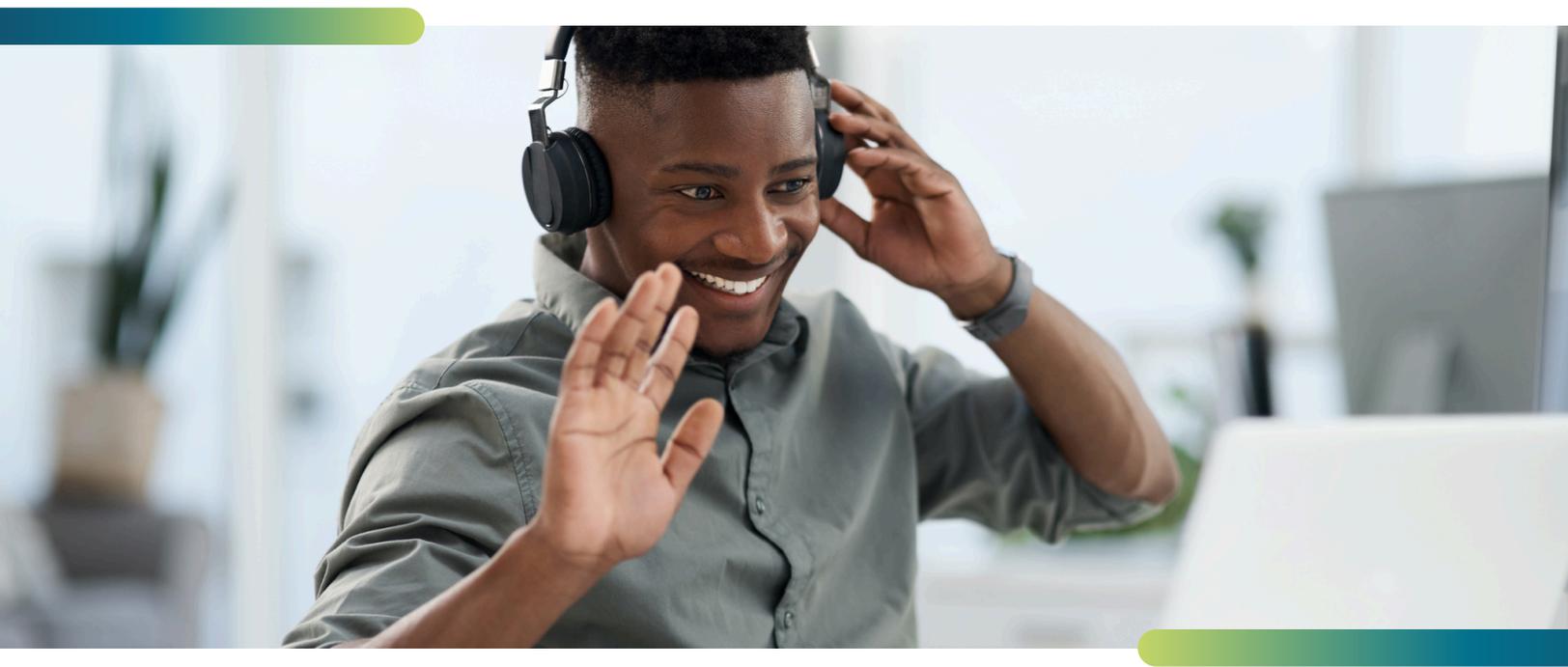


Beth Townsend, Executive Director

Director Townsend is the Executive Director of Iowa Workforce Development (IWD), a state agency that helps Iowans find jobs and employers find a skilled workforce. As such, she prepares, administers, and controls the budget of the agency and its divisions.

Director Townsend has been in her current position since 2015, was reappointed in 2019 and 2023, and confirmed by the Iowa Senate each time. She practiced law in Iowa until she was appointed as the Director of the Iowa Civil Rights Commission in 2011.

Director Townsend previously served in the United States Air Force as a member of Judge Advocate General and retired in 2010 as a Lieutenant Colonel from the Air Force Reserve after 21 years of active and reserve duty.



IWD Outreach: Bringing lowans Closer to Careers

IWD Outreach: Bringing Iowans Closer to Careers

Mobile Workforce Center

IWD launched the IowaWORKS Mobile Workforce Center in early 2024 as part of an effort to expand access to workforce services across all areas of the state. With 10 computer workstations and two 40-inch monitors (one on the outside), the 32-foot-long mobile center became a valuable new tool for IowaWORKS career planners to hold outdoor workshops and provide one-on-one career assistance in all four corners of the state.



Iowa's expansion of access to workforce services continued in Fiscal Year 2025, with the mobile center serving approximately 1,174 Iowans at 180 locations throughout the state – many of them during times of tremendous economic upheaval.

The mobile workforce center responded to more than three dozen Rapid Response events in FY2025. These trips, which were part of IWD's response to mass layoffs and/or business closures, made it possible for impacted workers to quickly and easily ask face-to-face unemployment questions, register for work in the IowaWORKS system, inquire about other IowaWORKS services, and attend job fairs with other employers in the area that were hiring in similar occupations.

IowaWORKS staffers also used the mobile center to respond to seven weather-related disasters – visits that allowed residents in communities out of work due to the disasters to apply for unemployment benefits, access other IowaWORKS services, and utilize the computers in the Mobile Workforce Center to apply for disaster-related assistance.

The Mobile Workforce Center also held a total of 31 career fairs events in FY2025, providing chances for prospective job seekers to create and print resumes and apply for open positions on-site. Beyond those, the center visited an additional 94 job seeker events from New Albin to Ida Grove simply to ensure that all Iowans have access to IowaWORKS job search assistance services. Appearances included visits to public libraries, food pantries, residential correctional facilities, high schools, STEM festivals and more.

For more information, visit <https://workforce.iowa.gov/mobile-center>.

The IowaWORKS Mobile Resource Center has helped job seekers across the state, including:

- Seventeen individuals returning to society after incarceration used the Mobile Workforce Center to work on their resumes in advance of a job fair in Davenport. A parole officer praised the time and effort involved in the assistance and is working with IowaWORKS to hold similar events monthly.
- A human resources manager in Clear Lake thanked IowaWORKS for taking the time to dedicate space and services to workers impacted by imminent layoffs. The arrangement made workers feel “safer” by providing access to their unemployment questions, he said. The company praised the Mobile Center's ability to meet people where they are and facilitate access to IowaWORKS.

IWD Outreach: Bringing Iowans Closer to Careers

Rapid Response

During major layoffs or business closures, Iowa Workforce Development's Rapid Response Team works closely with employers and any union officials to determine the needs of affected workers and the best way(s) to meet those needs. Team members meet with involved parties and community leaders, then schedule meetings to provide workers with information about possible assistance. In many cases, IWD establishes a local transition center where staffers can answer questions about unemployment benefits and provide job search assistance.

This year marked the second year the Rapid Response Team has leveraged the IowaWORKS Mobile Workforce Center to expand its reach and deliver services directly to impacted communities.

In FY2025, the Rapid Response Team:

- Received 106 notices under the Worker Adjustment and Retraining Notification (WARN) Act, which requires that Iowa employers give the state advance notice of any large layoffs.
- Served a total of 6,938 impacted workers through on-site visits to layoff sites (broken down by Local Workforce Development Areas).
 - Central Iowa LWDA: 2,406
 - East Central Iowa LWDA: 934
 - Iowa Plains LWDA: 845
 - Mississippi Valley LWDA: 235
 - Northeast Iowa LWDA: 1,691
 - South Central Iowa LWDA: 827



American Job Centers: Iowa*WORKS*

American Job Centers: IowaWORKS

IowaWORKS

IowaWORKS is our name for Iowa's portion of the national network of American Job Centers. Any Iowan can access a wide range of workforce services at one of 17 IowaWORKS locations or online at IowaWORKS.gov. These services – provided both by Iowa Workforce Development and a variety of other partners – include a wide mix of training and job search assistance programs designed to help match Iowans with the employers who need them.

A total of 408,698 Iowans sought IowaWORKS services in Fiscal Year 2025.

Iowans who received services from IowaWORKS in FY2025:



Reemployment Services

IWD's Reemployment Case Management (RCM) program was launched in January 2022 to refocus IWD from acting as the state's unemployment agency to being its reemployment agency. Since then, the program has become a national model for getting jobless individuals back to work as quickly as possible and has saved hundreds of millions of dollars in unneeded unemployment benefits.

Under RCM, jobless individuals who apply for unemployment benefits are contacted the week after filing their initial unemployment claims. Designated RCM Career Planners meet with each unemployment claimant to connect them with local job opportunities and job-seeking services. With limited exceptions, Career Planners meet regularly with each individual receiving unemployment benefits to provide job-search guidance, refer them to specific services, and ensure that they are complying with job search requirements. This process continues until reemployment.

In Fiscal Year 2025, Career Planners completed 22,750 RCM appointments and continued to return jobless Iowans to the workforce at a rapid rate. At the end of June 2025, the average duration of a claim for unemployment benefits in Iowa was 9.8 weeks – up from the 9.0-week duration at the end of December 2024 (a more than 50-year low), but still down significantly from the 13.0-week duration in January 2022, when RCM was launched.

IWD has estimated that RCM saved Iowa's Unemployment Insurance Trust Fund roughly \$364 million in the first three years of existence (comparing the total unemployment benefits paid out to the average annual payments for five years pre-pandemic).

American Job Centers: IowaWORKS

Early and Ongoing Assistance

RCM operates as a modified and supplementary version of the federal Reemployment Services and Eligibility Assessment (RESEA) program. RCM allows Iowa to reach out to unemployment claimants much earlier in the process, then transition them into RESEA at the appropriate time. As a result, customers attend consistent appointments and receive continuing unemployment insurance eligibility assessment, as well as customized career assistance. This assistance includes access to Labor Market Information, orientation to the American Job Center, resume review, referrals to appropriate partner programs, and a regular reassessment of work search progress.

Virtual Workshops

Iowa Workforce Development provides information on a wide variety of employment-related topics via no-cost virtual workshops. Participants can attend these sessions online or in-person at their local IowaWORKS American Job Center. The workshops are available to the public and typically are a requirement for RCM and RESEA participants. Popular workshop topics include preparing a resume, interview strategies, business panels with Iowa employers to discuss the application process, and the importance of soft skills in the workplace. Popular workshops were developed based on feedback from customers attending focus groups drawn from reemployment program participants.

In Fiscal Year 2025, there were 446 virtual workshop sessions delivered with 88,755 attendees.

National Recognition

Three years after launching, Iowa's RCM program received its second national award in FY2025, when the American Institute for Full Employment (AIFE) honored Iowa Workforce Development with its 2024 Full Employment Award. In a news release, the organization cited Iowa's continued work to refine RCM and the "impressive" results that had been achieved.

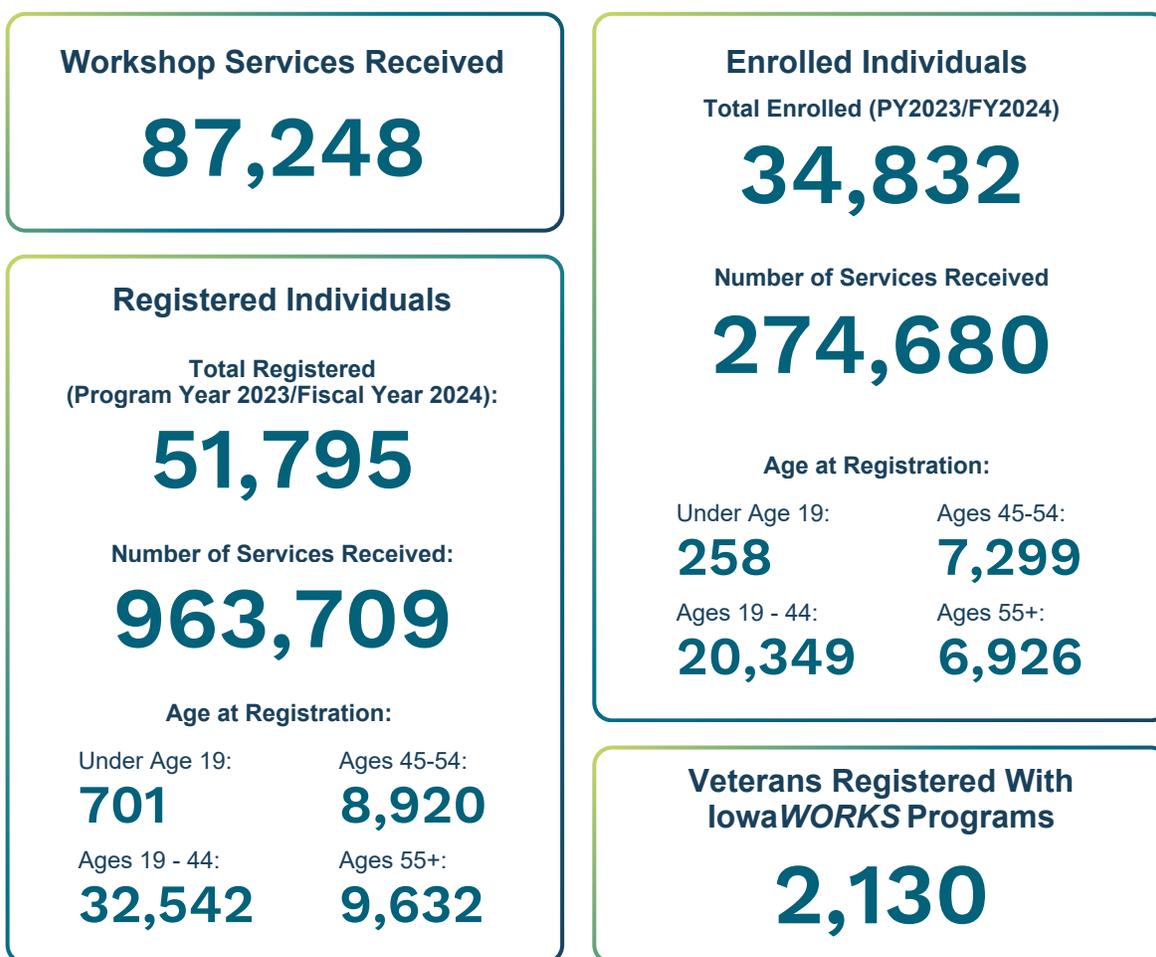
AIFE President John Courney noted in the news release that "Iowa's innovation represents a significant breakthrough that's helping unemployed Iowans get back on their feet faster."

The second award, which was announced in March 2025, came two years after Iowa received the 2022 Full Employment Award from AIFE and roughly nine months after IWD Executive Director Beth Townsend testified about RCM in front of the U.S. House Ways & Means Subcommittee on Workforce and Welfare. (AIFE did not present a Full Employment Award in 2023.)

American Job Centers: IowaWORKS

IowaWORKS.gov

Iowa's data management and employment system, IowaWORKS.gov, enables individuals to register for work and receive applicable career services. Individuals who register in IowaWORKS are able to receive assistance in several ways, including self-service using information provided through the website and through electronic interaction with IowaWORKS staff. If customers require additional staff-assisted services, IowaWORKS Career Planners assess those service needs and enroll individuals in an appropriate Workforce Innovation and Opportunity Act (WIOA) program that will successfully meet the workforce needs of the participant. Services are available by visiting an IowaWORKS location or by scheduling a virtual appointment. Once an individual is registered in IowaWORKS, they are able to access services without the requirement to register again in the future.



About the Data:

Registered Individuals are people who have created an account in IowaWORKS and received information-based services, such as using job search information on a website or attending online workshops. Enrolled Individuals have received one-on-one assistance through a variety of programs.

American Job Centers: IowaWORKS

National Career Readiness Certificate

IWD continues to provide testing via ACT's National Career Readiness Certificate (NCRC), a WorkKeys program, throughout the state at no cost to Iowans. Testing is completed in IowaWORKS Centers, high schools, and correctional facilities around the state, and is available in English and Spanish.

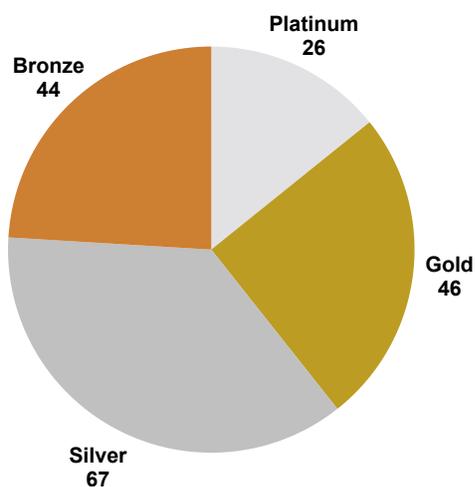
The NCRC assesses the comprehension level of an individual in Graphic Literacy, Workplace Documents, and Applied Math. Individuals receive a platinum, gold, silver or bronze certificate based on their level of understanding in a given area. Test proctors in all locations encourage participants to list their NCRC certificate on resumes and job applications, and to present a copy of the certificate to potential employers during the interview process.

IWD has promoted the NCRC for more than a decade as a definitive way for employers to know an applicant has a solid understanding of the three areas assessed. According to data obtained from ACT, Iowa has 408 businesses who have expressed support for the National Career Readiness Certificate, meaning that they recognize or recommend NCRC in their hiring practices.

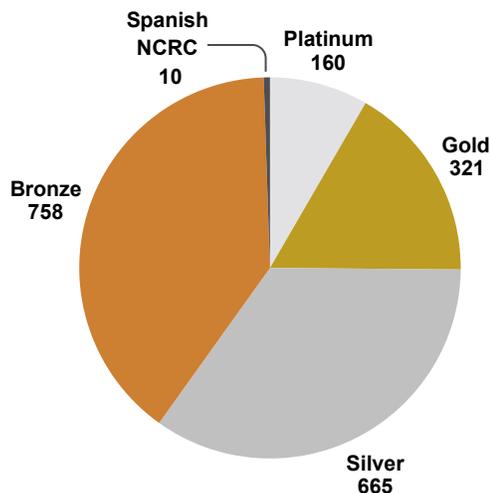
In Fiscal Year 2025, 2,097 Iowans earned an NCRC, with 183 of those certificates being earned from inside three state correctional facilities.

Note: Data reflects tests at Mt. Pleasant, North Central, and Newton.

National Career Readiness Certificates Issued at Correctional Facilities



National Career Readiness Certificates Issued (Excluding Correctional Facilities)



American Job Centers: IowaWORKS

Returning Citizen Initiative

IWD has six full-time Reentry Workforce Advisors located in the Mitchellville, Newton, Anamosa, Mount Pleasant, Fort Dodge and Clarinda correctional facilities. These staff assist incarcerated individuals nearing release with finding employment and networking with employers to address the barriers they may have in hiring returning citizens. The assistance provided includes help with resume development, job interviewing techniques, and career pathway navigation, as well as overall guidance with the job search and application process. Each of the participants in the program completes the National Career Readiness Certificate (NCRC).

Reentry Career Planners served 1,800 individuals in Fiscal Year 2025, or roughly 21 percent of Iowa's incarcerated population. This number is slightly lower compared to the last program year, as these positions were not fully staffed in FY2025. Services provided included career counseling, job search assistance, resume development, job interviewing, and a variety of other educational services.

Reentry Career Planners also proctored 240 instruction tests related to training for Registered Apprenticeships. A total of 31 incarcerated individuals served by IWD completed their registered apprenticeship program in Fiscal Year 2025, with our staff also enrolling 24 new incarcerated individuals as apprentices.

IWD currently offers an Offender Workforce Development Specialist (OWDS) course annually. This certification is an inclusive workforce development program with a 10-module curriculum. It is designed to introduce, explain, and provide individuals with practical experience in using tools and strategies that target finding and maintaining employment for the justice-involved and marginalized populations. As of July 2025, IWD has certified 46 professionals in our state – eight who currently work at the Iowa Department of Corrections and 35 who work at IWD. Currently, five out of six of our Reentry Career Planners who are working in the correctional institutions are OWDS certified.

Thousands of men and women are released from incarceration every year and return to our communities; roughly 90 percent of those currently incarcerated will be released. This program gives returning citizens one more opportunity for success, which is defined as finding meaningful employment and starting a new chapter in their lives.



Veteran Workforce Services

Veteran Workforce Services

IWD's Office of Veteran Workforce Services (OVWS) carried its forward momentum from FY2024 into FY2025 by serving an increased number of veterans, service members, and employers in Iowa and by attracting more military talent to our great state. Making Iowa the "State of Choice" for past and present service members and their families continues to be our unified vision. The OVWS serves as a hub for veterans, military members and their families to access employment, education, community resources and incentives.

OVWS is comprised of 25 team members who work in IowaWORKS centers across the state. The team includes:

- Sixteen Veteran Career Planners (eight full-time and eight half-time).
- Four Local Veterans' Employment Representatives (LVERs).
- Three HBI Representatives who are funded under the Home Base Iowa program.
- One Veteran Workforce Program Coordinator.
- One Director of Veteran Workforce Services

Veteran Career Planners provide individualized career services to eligible participants with an emphasis on assisting veterans who are economically and/or educationally disadvantaged. Some of these services include comprehensive and specialized assessments of veterans' skill levels, career planning and developing an individualized employment plan, individual and group counseling, referrals to other supportive service agencies, and identifying training opportunities. Veteran Career Planners also reach out to their communities to connect with local resource providers.

LVER staff conduct outreach to employers and business associations and advocate with hiring executives to increase employment opportunities for veterans, transitioning service members and other eligible populations. LVERs explain and demonstrate why it is a good business decision to hire and retain veterans and educate employers on best programs and programs on how to do so.

Home Base Iowa team members work with designated HBI communities and educational institutions and support their efforts to attract military talent and their families. This includes keeping points of contact and available incentives up to date. The goal is to design and/or reinvigorate incentive packages aimed at attracting and retaining veteran families within Iowa. HBI representatives also look for opportunities to expand the HBI community footprint across Iowa.

Veteran Workforce Services

FY2024 Highlights: Veteran Services through American Job Centers

In FY2025, IowaWORKS centers:

- Served a total of 2,350 veterans and eligible persons under the Wagner-Peyser program.
- Of those, 1,753 received an individualized career service.
- 1,032 received an individualized career service through the JVSG program.
- 390 veterans/spouses confirmed employment through JVSG and HBI program services.
- LVERs provided 5,290 services to 896 employers during FY2025. That's an increase of 637 services compared to the previous fiscal year. Among other things, LVERS continually engage with employers to provide information and support, assist with workforce recruitment and help with accessing untapped labor pools.



Increase of 637 services compared to previous fiscal year.

- Military Members Power Hour (MMPH) - a monthly series of online training workshops created early in FY2024 focused on skills to enhance the employment prospects of veterans and service members. Workshop topics include resume writing and cover letters, interview techniques, overcoming obstacles, a class for justice-involved veterans and more.



In FY2025, staff facilitated 23 MMPH workshops with a total of 580 attendees. 13 more workshops and 330 more attendees than FY2024.

- The LVER team helped approve 19 additional SkillBridge opportunities in FY2025, expanding the opportunities for transitioning service members to come to Iowa. Since November 2023, Iowa has been a third-party administrator for the U.S. Dept. of War program, which allows service members (with approval from their command) to spend up to their last 180 days in uniform working at an approved private industry partner. IWD works with employers in Iowa to review their applications and training programs for approval.
- Each year, JVSG grant recipients can award workforce centers that demonstrate through data, partnerships, and other means, how they went above and beyond to serve veterans, service members, and spouses in their areas. The 2025 Veterans Incentive Award winning offices in Iowa were: Burlington, Iowa City, Spencer, Sioux City/Denison, and Davenport.

Veteran Workforce Services

Home Base Iowa

Home Base Iowa (HBI) is Iowa's leading initiative to attract military talent to Iowa. Working through a network of HBI communities and education partners across the state, HBI supports Iowa businesses by helping them become more “veteran-ready” and distinguish themselves in a competitive workforce arena. In FY2025, we increased efforts to re-engage with existing HBI communities and to expand the network to new communities around the state. HBI representatives recorded more than 200 outreach efforts to communities, education partners, and events.

LVER staff also rolled out a new HBI onboarding and certification process in FY2025 to help Iowa employers set themselves apart from other businesses. After education about best practices and training as it pertains to military hiring and retention, 18 Iowa employers were certified as “HBI businesses.” Participating businesses also had the HBI logo added to their IowaWORKS.gov system profiles, for the first time making it possible for job seekers to specifically search for HBI-certified employers.



Veteran Workforce Services

A major priority for HBI in FY2025 was recruiting and retaining veterans/service members and their families in Iowa. The state recognizes veterans' valuable contributions to Iowa's communities and local economies, as well as the wealth of skills and talents that they bring to our workforce. During the past fiscal year, HBI recorded more than 90 veterans/service members who used HBI community and statewide incentives to stay in Iowa or to relocate here. HBI offered wrap-around support to these veterans and families in addition to helping more than 30 veterans and spouses find meaningful employment.

See this [video](#) for an example of what Iowa has to offer veterans and their families.

Home Base Iowa Highlights:



**Surpassed 140
Total Home Base
Iowa Communities**

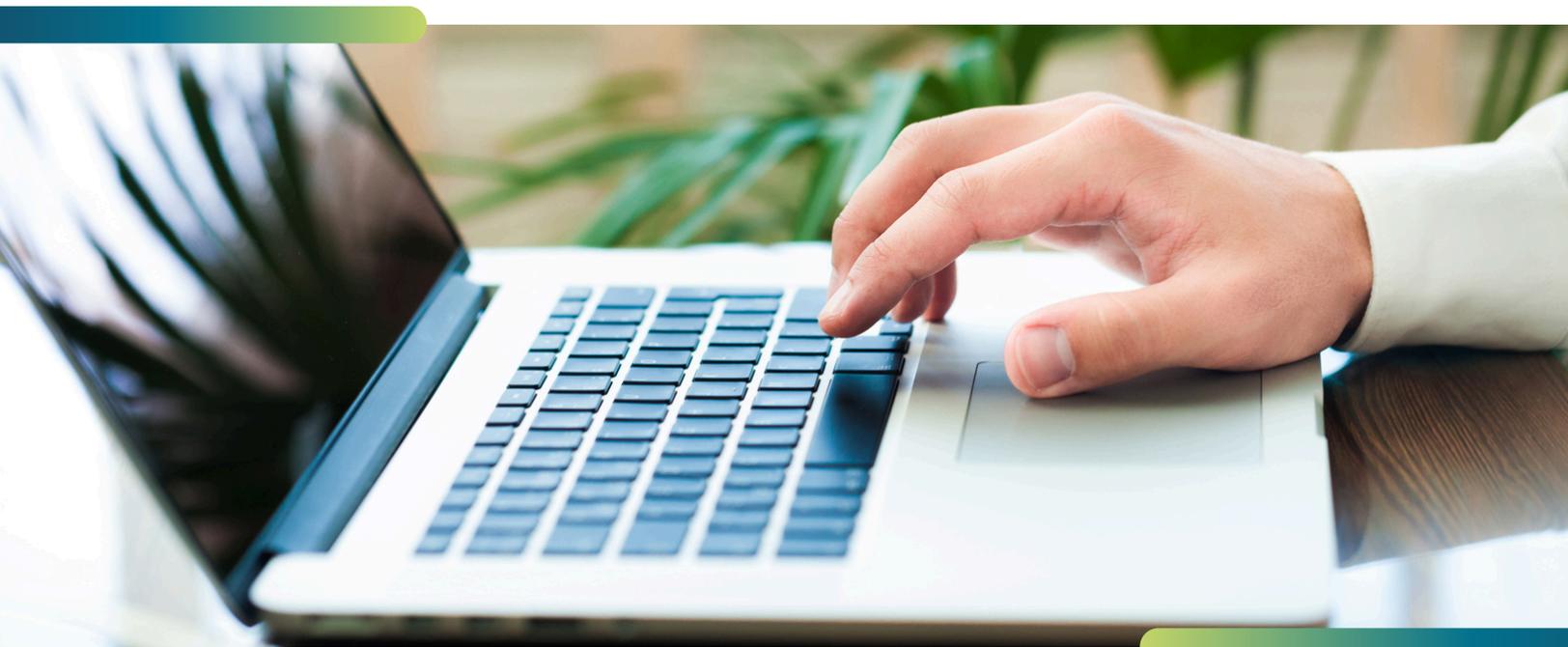


**200+ Home Base
Iowa Outreach
Activities**



**90+ Veterans/service
members attracted or
retained in Iowa**





Workforce Services Division (WFS)

Workforce Services Division (WFS)

The Workforce Services Division exists to promote an effective workforce system in Iowa and support its stakeholders through policy development and implementation – as well as oversight and monitoring, administration of state workforce grants, training and technical assistance of federal and state workforce programs, and direct provision of services for the PROMISE JOBS program.

Workforce Services Division (WFS)

The Workforce Services Division (WFS) has experienced substantial growth and transformation in recent years. With the strategic alignment of workforce programs at Iowa Workforce Development (IWD), several key initiatives have been integrated under WFS administration. These include WIOA Title II Adult Education and Literacy, the Senior Community Service Employment Program, the full PROMISE JOBS program, and the SNAP Employment & Training (E&T) Intermediary Network. This marks the second year these programs are featured in IWD's annual report.

In Fiscal Year 2025, the WFS Division continued to operate a Grants Bureau to facilitate grant funds at IWD, both with IWD as the grantor and grantee. Grant funds over the past year supported programs that include infrastructure projects for childcare centers, summer internship experience for youth, registered apprenticeship programs, infrastructure projects for CDL certification courses, language learning programs, and the creation of a variety of work-based learning programs. Awardees include private businesses, a variety of non-profit organizations, community colleges, and school districts.

The IWD Grants Bureau managed 16 different grant programs in FY2025 for a total of \$94,077,279 in grant funds to 372 awardees across the state. Eighty-six percent of these funds were from the American Rescue Plan Act.

Workforce Services Division (WFS)

Grant Opportunities by Number of Awardees	# of Awardees	Total Amount	Funding Source
Central Iowa Jobs Training 2025	1	\$100,000	state approp
Summer Youth Internship 2025	5	\$250,000	state approp
15B 2023	63	\$3,000,000	state approp
84E (15B) 2024	67	\$3,000,000	state approp
84E (15B) 2025	60	\$3,000,000	state approp
84F (15C) 2025	18	\$760,000	state approp
Healthcare Credentialing Pipeline	14	\$3,000,000	ARPA - federal
CDL Infrastructure	10	\$4,775,252	ARPA - federal
Health Careers Registered Apprenticeships 1.0	7	\$2,536,637	ARPA - federal
Health Careers Registered Apprenticeships 2.0	16	\$8,451,118	ARPA - federal
Teacher – Paraeducator RA 1.0	19	\$25,521,129	ARPA - federal
Teacher – Paraeducator RA 2.0	10	\$3,208,800	ARPA - federal
Child Care Business Incentives	19	\$23,366,289	ARPA - federal
Child Care Business Incentives 2.0	9	\$10,388,861	ARPA - federal
Entry Level Driver Training	46	\$2,465,742	ARPA - federal
English Language Learners	8	\$253,451	ARPA - federal



Entry Level Driver Training
608 drivers completed their Commercial Driver’s License for the first time or upgraded their existing CDL with a new endorsement.



English Language Learners
173 individuals participated, earning over 50 credentials or certificates. 51 individuals earned a pay increase or received a promotion by participation in the program.



Child Care Business Incentive
12 projects are completed and fully open, creating more than 1,400 new childcare slots.

Workforce Services Division (WFS)

Workforce Innovation and Opportunity Act (WIOA)

Under the federal Workforce Innovation and Opportunity Act (WIOA), Iowa Workforce Development is responsible for setting policy, providing technical assistance and training, and monitoring all six Local Workforce Development Areas (LWDAs) in Iowa to ensure the effective delivery of services to both job seeker and employer customers of the state and local workforce systems.

IWD's WIOA team works closely with local area leaders and service providers in each Local Workforce Development Area to help ensure that federal workforce development funding is spent in the most efficient manner possible. (Federal funding flows through IWD to the local areas, where it is spent according to local priorities.)

The team also provides administrative oversight for a variety of programs designed to support job seekers facing specific challenges. These programs include:

WIOA Title I Services: Adult, Dislocated Worker, and Youth Programs

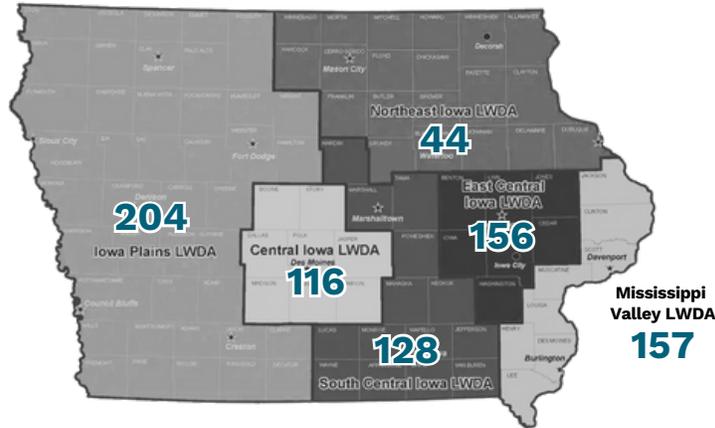
Title I services are designed to help job seekers access employment, education, training, and support services to succeed in today's labor market. These services also help employers connect with the skilled workers they need to compete in a global economy.

- The Adult Program serves individuals age 18 and older who are U.S. citizens or eligible residents and, when applicable, registered with Selective Service. Priority is given to individuals receiving public assistance, those with low incomes, individuals with basic skills deficiencies, and others facing barriers to employment.
- The Dislocated Worker Program supports individuals who meet the Adult Program criteria and have lost their jobs through no fault of their own, such as layoffs or business closures.
- The Youth Program assists individuals aged 14 to 24 who face significant barriers to education or employment, helping them move toward self-sufficiency.

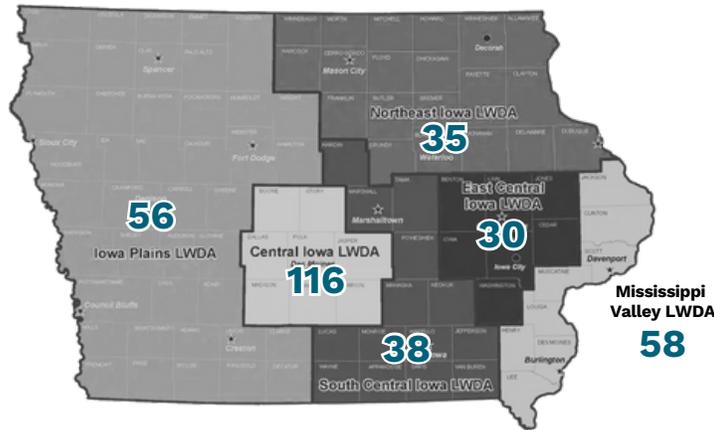
Title I career planners are located in each Local Workforce Development Area (LWDA) and play a vital role in delivering these services, guiding individuals through career planning, training opportunities, and job placement.

Workforce Services Division (WFS)

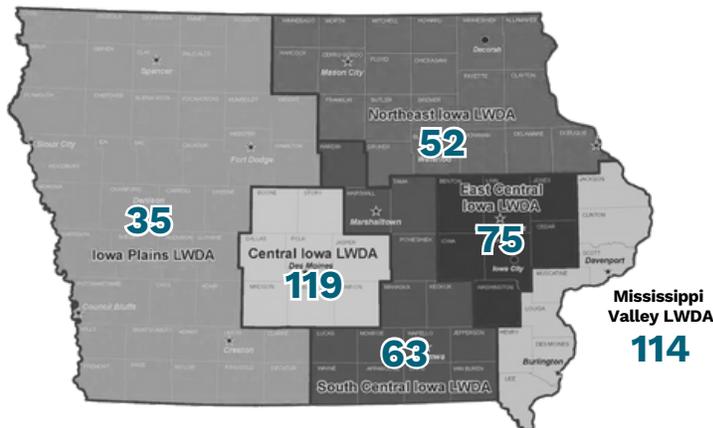
Customers Served WIOA Title I Adult Program by Local Workforce Development Area Fiscal Year 2025/Program Year 2024 • Statewide Total = 805



Customers Served WIOA Title I Dislocated Worker by Local Workforce Development Area Fiscal Year 2025/Program Year 2024 • Statewide Total = 333



Customers Served WIOA Title I Youth by Local Workforce Development Area Fiscal Year 2025/Program Year 2024 • Statewide Total = 333



Workforce Services Division (WFS)

Migrant and Seasonal Farmworker/Monitor Advocacy System

Iowa Workforce Development's Migrant and Seasonal Farm Worker (MSFW) program supports both agricultural employers and farm workers across the state. Iowa's peak season for MSFW services occurs in July with the arrival of migrant and H-2A workers—primarily from Texas, Georgia, South Africa, Mexico, and parts of Central and South America, as well as Ukraine.

In collaboration with the U.S. Department of Labor, Workforce Services has been working to more accurately assess the number of MSFWs in Iowa. In FY2025, outreach efforts reached 37,880 MSFWs, with 258 individuals choosing to become enrolled to receive individualized career services. When farm workers were unable to visit an *IowaWORKS* Center, outreach staff delivered services directly in the field, ensuring access to support in the most practical and responsive way.

Outreach workers serve as the primary point of contact for MSFWs—handling registrations, presentations, complaints, and referrals for additional services. They also focus on building strong relationships with both farm workers and agricultural employers.

Outreach workers stay in contact with farm workers throughout the year, answering questions about the Agricultural Recruitment System, a mechanism to help employers recruit qualified U.S. workers for seasonal agricultural work. Iowa continues to expand the use of ARS as a strategy to support employers while protecting the rights and interests of farm workers. In FY2025, Iowa filled 71 ARS orders for a total of 181 workers.

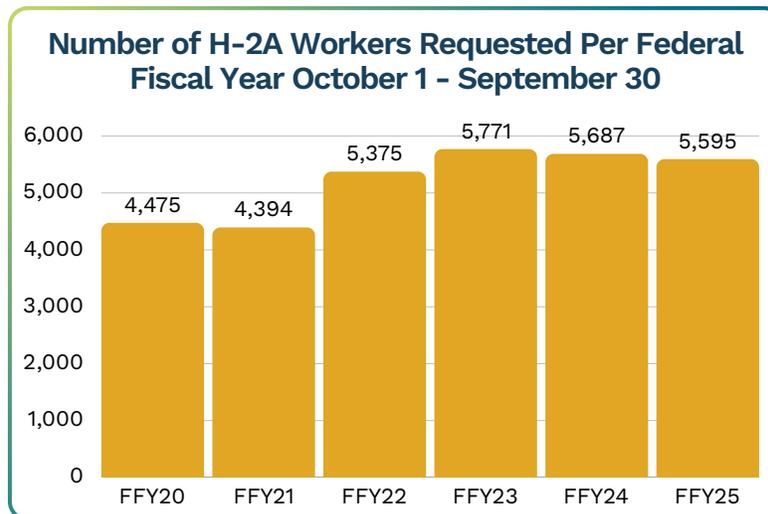
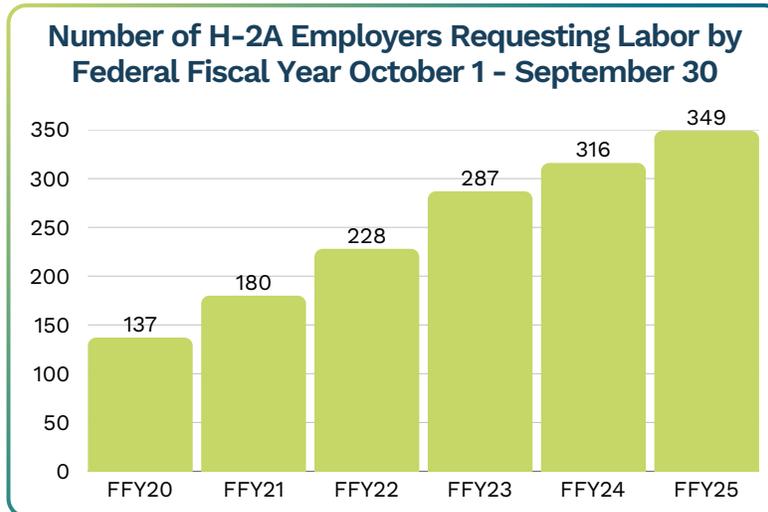
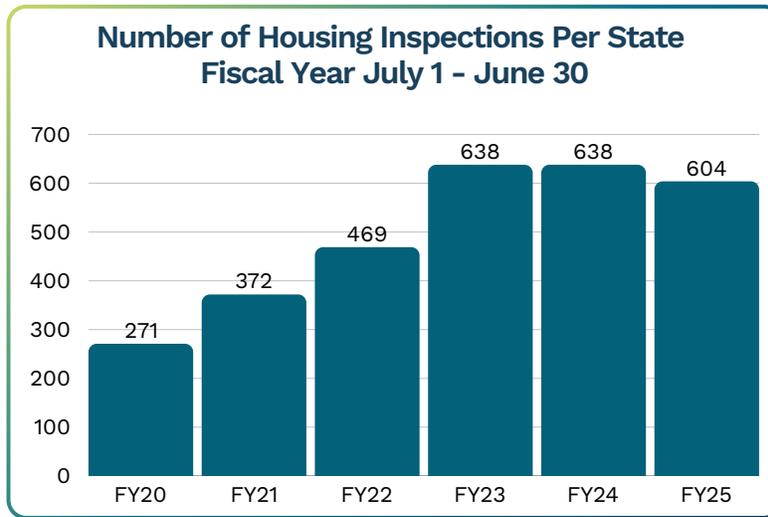
Foreign Labor Certification

The H-2A and H-2B visa programs allow U.S. employers to hire foreign workers when there is a shortage of available domestic labor. The H-2A program applies to temporary or seasonal agricultural work, while the H-2B program covers non-agricultural employment. Employers must demonstrate that they have made good-faith efforts to recruit U.S. workers before being approved to hire foreign labor under either program.

IWD plays a key role in both programs by supporting domestic recruitment efforts. For the H-2A program specifically, IWD, the State Workforce Agency, is responsible for conducting housing inspections to ensure compliance with federal standards. IWD conducts outreach to H-2A workers, as well.

In FY2025, the Office of Foreign Labor approved 280 H-2B applications from Iowa employers, covering a total of 2,986 workers. For the H-2A program, 532 applications were received and 604 housing inspections completed.

Workforce Services Division (WFS)



Workforce Services Division (WFS)

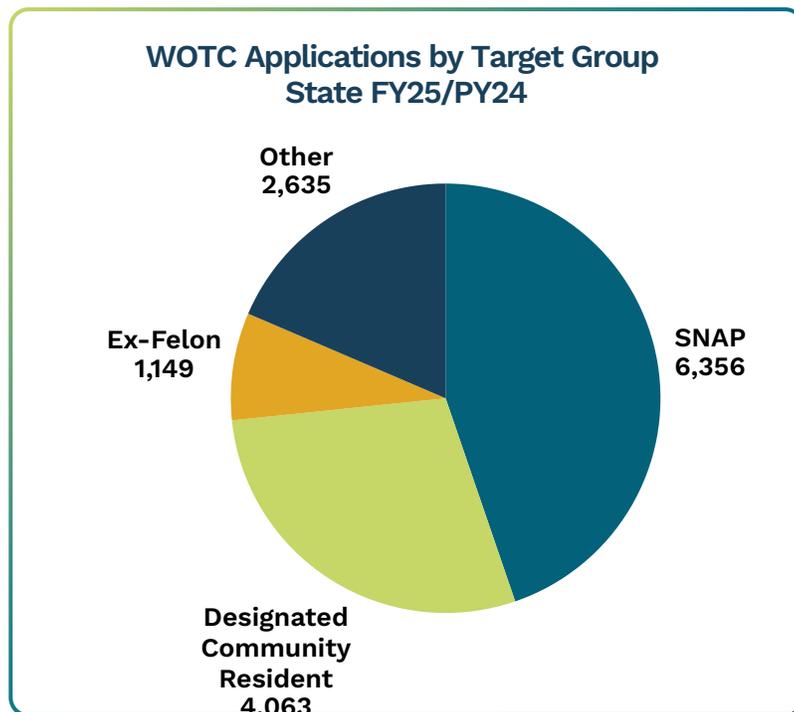
Work Opportunity Tax Credit (WOTC)

The Work Opportunity Tax Credit (WOTC) is a federal incentive that encourages employers to hire and retain individuals from groups that face barriers to employment.

In Iowa, WOTC applications most often come from the following “target groups”:

- Recipients of SNAP (Supplemental Nutrition Assistance Program)
- Designated Community Residents (adults ages 18–40 living in qualifying areas, such as Empowerment Zones or Rural Renewal Counties)
- Ex-felons
- Other eligible groups

In FY2025, Iowa Workforce Development approved 14,503 WOTC applications. Employers may qualify for up to \$9,600 in tax credits per eligible hire during the employee’s first year of work. The actual credit amount depends on the individual’s target group, total wages earned, and hours worked during that first year.



Workforce Services Division (WFS)

Adult Education and Literacy

The Adult Education and Literacy program serves individuals age 16 or older who are not enrolled in school and lack a high school diploma and/or the basic knowledge and skills necessary to function effectively in the workplace and their daily lives, including lacking English language skills. The overall goal of the program is to help these individuals/students compete in the labor market by preparing them to enter the workforce or further their studies through post-secondary education or training.

Students who receive Adult Basic Education (ABE) services may receive instruction in reading, language arts, literacy, mathematics, science, and social studies with a goal of obtaining their high school equivalency diploma (HSED). Instruction prepares them to take a battery of five HiSET® tests (reading, writing, math, science, and social studies). Upon successful completion of these tests, students are awarded an HSED by the Iowa Department of Education.

Individuals served through English as a Second Language (ESL) services receive instruction to improve English proficiency and understanding of United States civics and citizenship responsibilities. The largest group of program participants are students in the prime working ages of 25-44.

The Adult Education and Literacy program also serves employers by helping meet their talent needs. The program includes workforce preparation activities via classroom instruction on topics such as soft skills, digital literacy, and job readiness. Integrated Education and Training programs are developed in partnership with employers, combining the educational components with contextualized, industry-specific workforce training that is aligned to employer and labor market needs.

The Iowa Adult Education program is funded through the Skilled Worker Job Creation Fund (\$5,500,000) and through the state's General Fund (\$500,000). This money can be spent on high school equivalency testing and associated costs, as well expenses allowed under the federal Adult Education and Family Literacy Act (AEFLA), Title II of WIOA – thereby expanding the impact of state funds. The U.S. Department of Education awarded Iowa \$4,385,843 to support and expand adult education literacy programs in FY2025.



13,000+

Students in Adult Education and Literacy programs in FY2025



93.9%

Iowa Passing Rate on HiSET (Best Attempt) in FY2025

Workforce Services Division (WFS)

Student Participation by Community College District

Adult Education and Literacy services are currently provided by Iowa's 15 community colleges. The below table shows the number of individuals enrolled in Adult Basic Education (ABE) and/or English as a Second Language (ESL) classes along with the number of individuals who have successfully earned their High School Equivalency Diploma in FY2024.

Provider Name	Participants Served in FY2025 (ABE and ESL)	HSEDs earned in FY2025
Northeast Iowa CC	330	81
North Iowa Area CC	301	72
Iowa Lakes CC	148	36
Northwest CC	313	19
Iowa Central CC	1,142	207
Iowa Valley CCD	493	30
Hawkeye CC	1,068	82
Eastern Iowa CCD	1,144	269
Kirkwood CC	1,539	447
Des Moines Area CC	4,290	542
Western Iowa Tech CC	966	40
Iowa Western CC	528	98
Southwestern CC	153	34
Indian Hills CC	438	41
Southeastern CC	535	86

Workforce Services Division (WFS)

PROMISE JOBS

PROMISE JOBS (Promoting Independence and Self-Sufficiency through Employment, Job Opportunities and Basic Skills) provides case management, employment, education, training, and supportive services to recipients of the Family Investment Program (FIP), Iowa's cash assistance program under the Temporary Assistance for Needy Families (TANF) block grant.

IWD provides PROMISE JOBS services on behalf of the Iowa Department of Health and Human Services (HHS); families are co-enrolled into other program offered through the American Job Centers (IowaWORKS) as appropriate. PROMISE JOBS career planners help customers write a Family Investment Agreement (FIA) that outlines the steps each family will complete to gain self-sufficiency. They then work with the family to achieve each step.

In Fiscal Year 2025, PROMISE JOBS case managers located in IowaWORKS centers statewide served an average of 2,005 families (2,300 Individual cases) per month. In addition to case assessment, major services provided included helping families with work readiness, employment, and disability-related services. Iowa's PROMISE JOBS program met or exceeded the federal reporting requirement for the "all family" and "two-parent" Work Participation Rate (WPR) in FY2025. Work participation rates are the primary reporting measures for TANF employment programs.

In September 2025, Iowa was selected as one of five states to participate in a pilot project. The pilot will test new strategies to build evidence on whether performance metrics that promote accountability for work and self-sufficiency, rather than WPR, lead to strong employment outcomes and reduced dependency. Iowa's pilot will focus on three steps: Assessment and Navigation, Employment and Family Focused Plan, and Job Retention and Employment Advancement. The goals for the pilot will include: Personalized goal setting with a focus on independence, enhancing educational skills, credential attainment, and participation in apprenticeships, and moving individuals into stable employment.



Unemployment Insurance Division

Unemployment Insurance Division

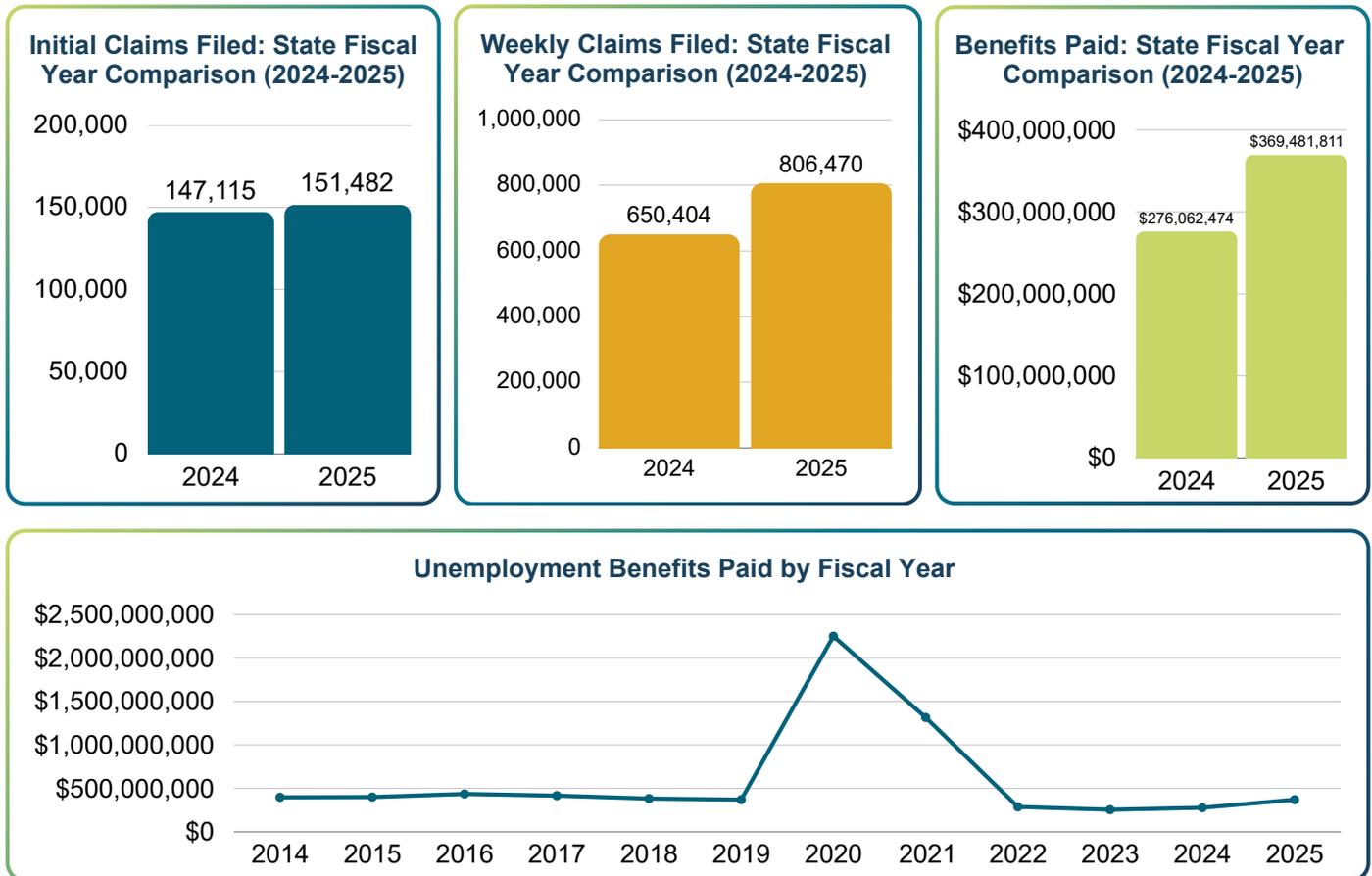
The Unemployment Insurance (UI) division is comprised of three bureaus: 1) UI Benefits 2) UI Tax 3) UI Integrity.

Each Bureau serves an important role in ensuring Iowa’s Unemployment Benefits program is administered efficiently.

On June 3, 2025, IWD achieved a longstanding organizational goal by launching a modernized Unemployment Insurance computer system. The complicated, years-long project moved UI functions out of the state’s mainframe computer system for the first time since 1973 and now allows unemployment claimants to conduct all aspects of the unemployment process online through [IowaWORKS.gov](https://iowaworks.gov).

Prior to the new system, Iowans used multiple websites and accounts to complete the unemployment process and find work. The new system simplifies steps and improves the user experience while at the same time increasing efficiency for IWD by automating many processes that previously were performed manually. The system is projected to speed up processing of all unemployment claims and aid employers by allowing them to receive notifications and file responses to UI claims electronically.

UI Benefits Bureau

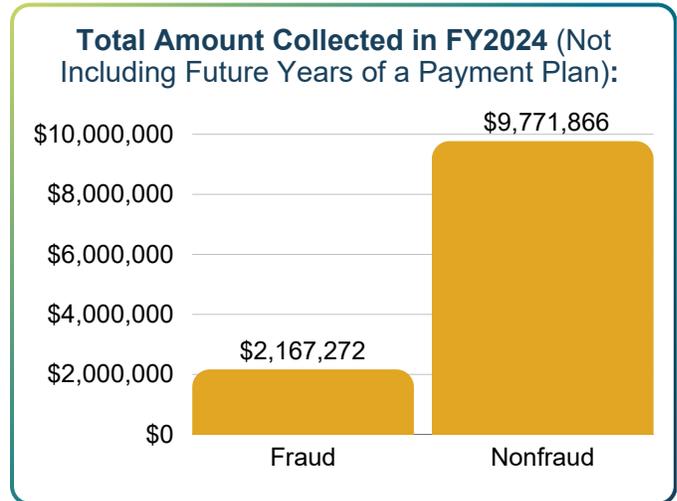
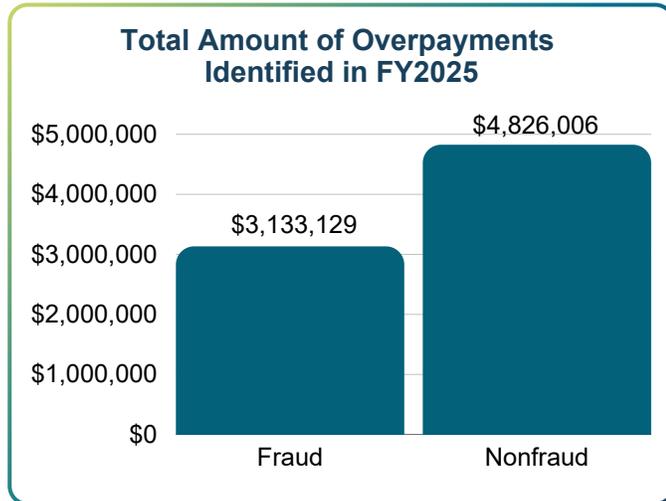


Unemployment Insurance Division

UI Integrity Bureau

About the Data:

“Overpayments” occur in cases where fraud is committed, mistakes occur in information shared with IWD, and/or when unemployment benefits are paid while employers and claimants are still litigating the merits of a claim. (If the employer wins, any benefits paid to that point must be paid back.)



ID.me

In January 2024, IWD introduced ID.me, a private company that hosts a leading network for digital identity, as an option for unemployment claimants to verify their identities when filing an initial claim for benefits. (This security process had previously been performed by IWD staff.)

ID.me verifications and fraud prevention numbers, Fiscal Year 2025

- **85,261** Initial claims verified
 - **323** confirmed fraud claims prevented.
 - **2,097** potential fraud claims prevented.
- **74,816** Weekly claims verified.
 - **116** confirmed fraud claims prevented.
 - **115** potential fraud claims prevented.



5.4 Minutes

Average Time For Individuals to Complete ID.me Process (January 2025 through June 2025)



97.7%

Percentage of Claimants Who Completed ID.me on The First Try

Unemployment Insurance Division

UI Tax Bureau

Employers with an Unemployment Insurance Tax Rate of 0% in FY2025

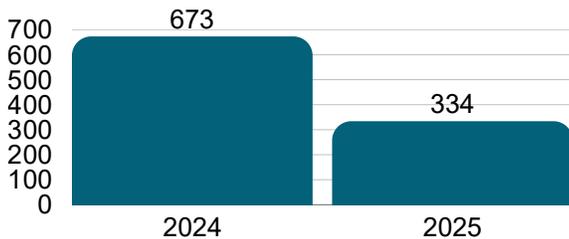


1.020%
UI Tax Rate for
Average Employer in
FY2025

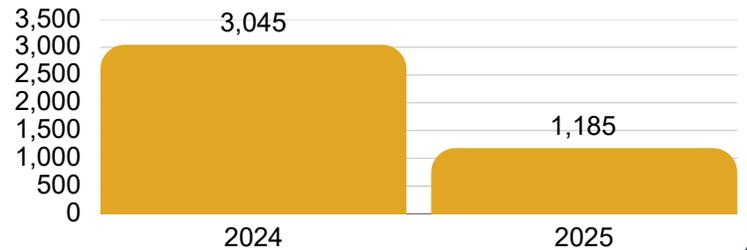
Note: Tax rates will change beginning in January 2026 because of Senate File 607, which was signed into law in June 2025. The law lowered the maximum tax rate for employers and reduced the “taxable wage base” used to calculate what employers pay.

Employer Audit and Misclassification Unit

Field Audits Completed



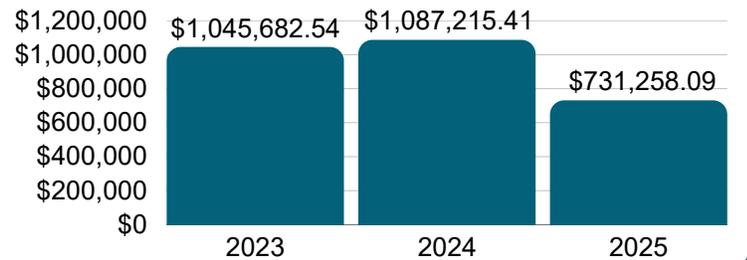
Employees Found



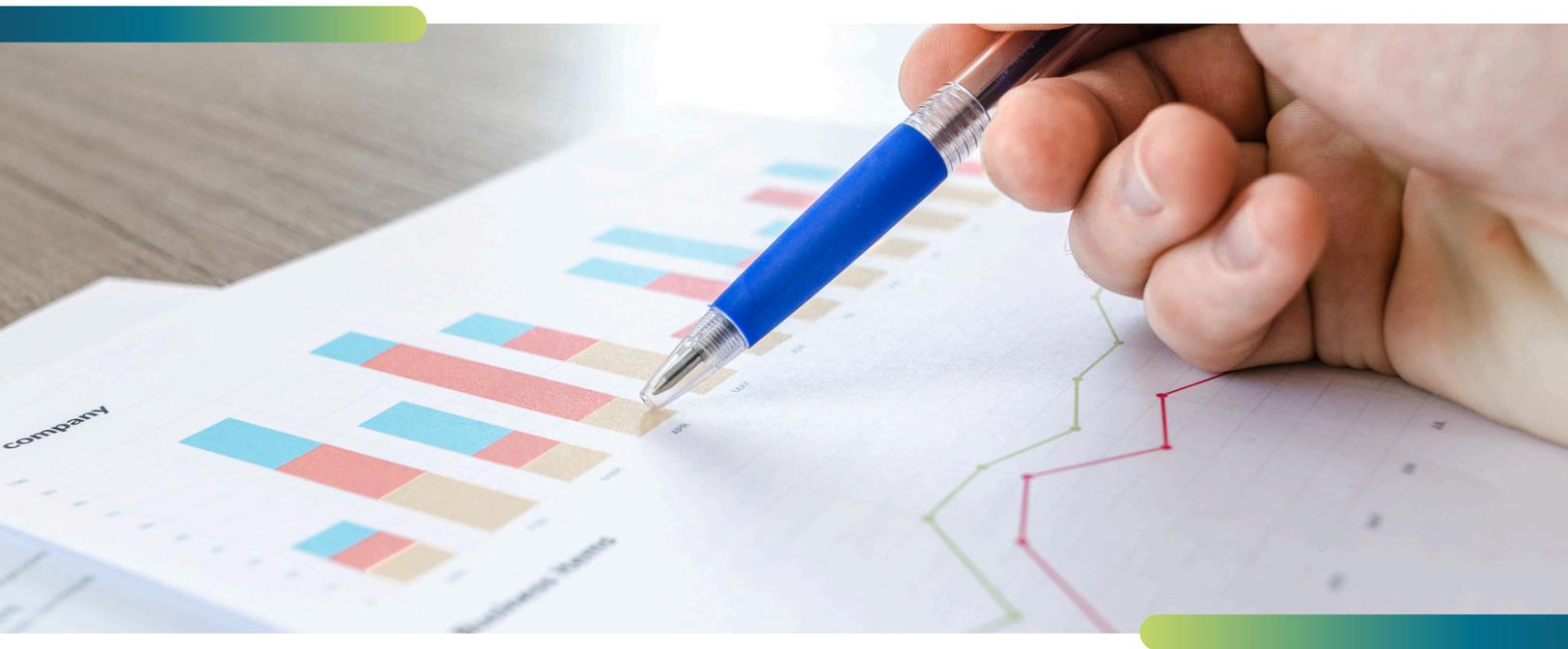
Wages Found



Total (UI Tax) Contributions Added



***About the Data:** FY2024 numbers included audits undertaken using a special grant funding review of tax records tied to the federal Pandemic Unemployment Assistance program. Both PUA and the audit grant have now expired.



Labor Market Information

Labor Market Information

IWD's Labor Market Information (LMI) division gathers, analyzes, and publishes information on Iowa's economy and workforce.

Current and historic labor market data, reports, and data can be found on LMI's website, www.iowalmi.gov. This website, which was viewed more than 113,000 times in Fiscal Year 2025, is often the first resource accessed by economic leaders when profiling the movement in Iowa's labor force and the industries that are hiring. LMI-produced information is used by businesses, economic developers, educators, job seekers, government planners, policy makers, grant writers, legislators, researchers and students, as well as anyone else who wishes to make informed, data-driven decisions.

Nearly 13,000 of LMI's website visits in 2025 involved people accessing labor market indicator information (unemployment rate, labor force participation, non-farm jobs report, etc.), while more than 7,000 viewed LMI's new [Iowa's Career Explorer](#) tool. Another 3,100 visits involved people accessing the division's various Laborshed studies, which profile where people live and work so communities can understand the number and source of available workers.

The LMI division works in cooperation with the U.S. Department of Labor, Bureau of Labor Statistics (BLS) on seven programs from which they receive the required funding, methodology, and oversight. BLS funds the production, analysis, and publication of data on the labor force, employment, unemployment, wages, earnings, industries and occupations.

The division is also responsible for other labor market products to measure labor availability, employment outcomes of education/training programs, unemployment insurance, and other workforce-related research. In Fiscal Year 2025, our Laborshed Studies program completed 33 individual studies for Iowa communities and six regional areas. In addition to the individual reports, team members completed 156 individual and occupational labor availability reports to assist with business expansion and recruitment along with 13 custom Laborshed data requests.

Over the same period, the Occupational Employment & Wage Statistics program produced occupational employment estimates, wages, and salaries for 729 different occupations. Occupational reports were created for 19 different geographic areas: State, Local Workforce Development Areas, Metropolitan Statistical Areas, and non-metropolitan areas (Balance of State).

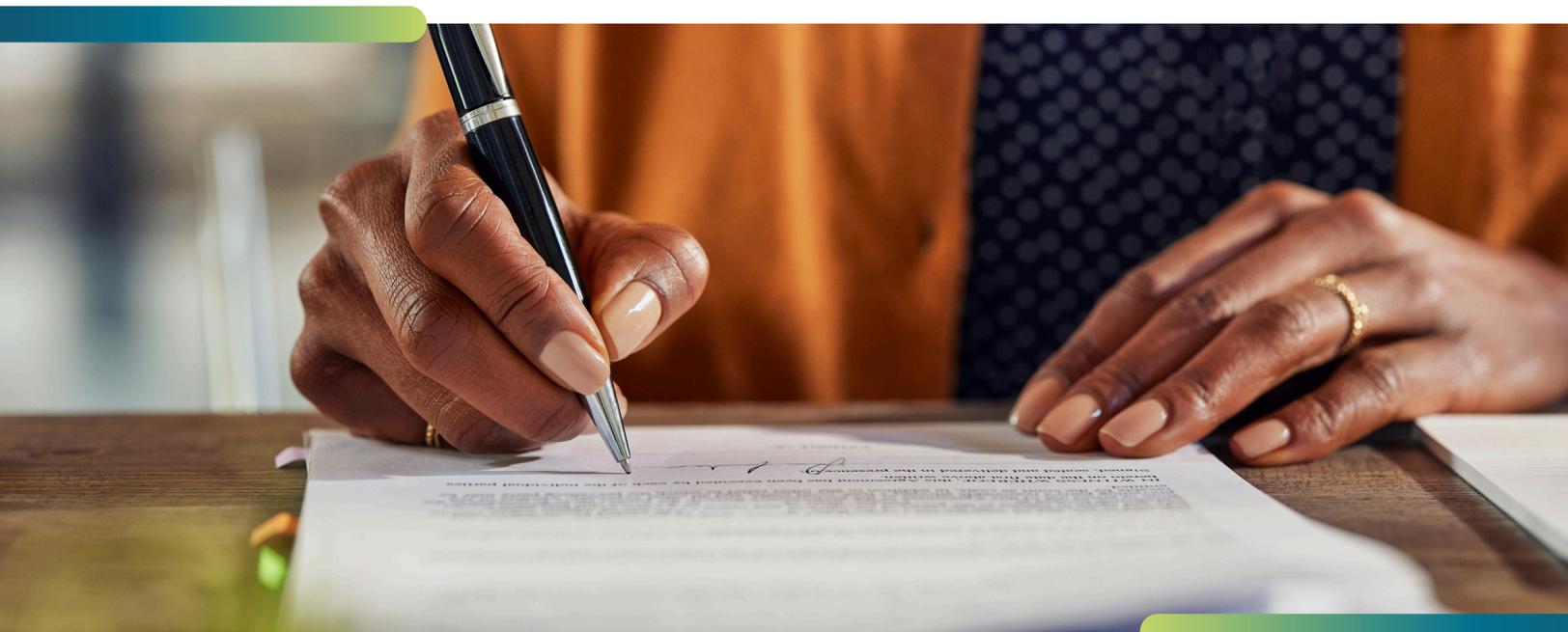
LMI's Industry and Occupation Projections program produced short-term employment forecasts for 595 occupations, 89 detailed sub-sector industries for the state and at varying levels for Iowa's six local workforce development areas.

Labor Market Information

The Local Area Unemployment Statistics continues to release the monthly labor force estimates (employed, unemployed and unemployment rate) for Iowa, Iowa's counties, metros, and numerous other geographies. Iowa began the fiscal year with an unemployment rate of **3.1 percent in July 2024** and ended with a rate of **3.7 percent in June 2025**.

The Unemployment Statistics team continued to track the unemployment insurance claims, recipients, and benefits paid. Fiscal Year 2025 continued to see historically low levels of unemployment insurance claim activity. While claims levels exceeded the prior three years, those measures still ranked among the lowest over the last two decades, with an average unemployment insurance claim duration of 9.8 weeks for the 12 months ending June 2025.

More LMI programs and workforce data can be found at www.iowalmi.gov.



Disability Determination Services

Disability Determination Services

Iowa Disability Determination Services (DDS), a state agency that is funded through an agreement with the federal government, exists to provide accurate and timely decisions about disability claims filed with the U.S. Social Security Administration.

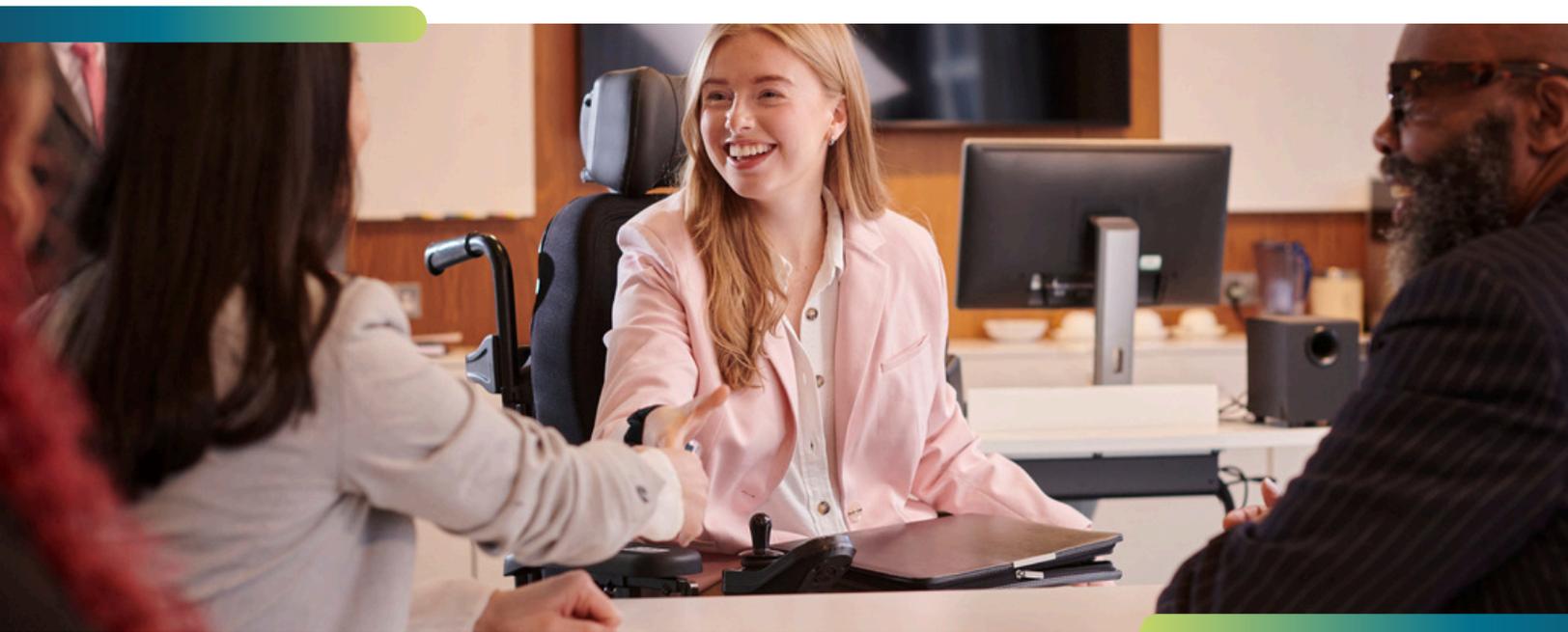
Iowa DDS cleared 19,647 initial disability cases during Federal Fiscal Year 2025 (ending September 30, 2025) while decreasing the amount of time the division took to process an initial disability claim by 13.5 days – thereby maintaining its status as having some of the lowest processing times in the country.

- It took Iowa DDS an average of 80.9 days to process an initial disability claim in FFY2025, compared to a national average of 190 days.
- Iowa cleared more reconsideration cases than it received in FFY2025. Processing time was 71.2 days for reconsiderations, compared to a national average of more than 205 days.
- The division cleared 100.6 percent of its Continuing Disability Review cases in FFY2025, surpassing one of the SSA's key program integrity workloads.

Iowa DDS maintained these standards while also adjudicating an additional 8,767 initial disability claims for the state of Louisiana.

Additionally, Iowa led the country in FFY2025 by using IMAGEN, the SSA medical analysis tool, on more than 90 percent of its closed cases. Iowa DDS also led the nation through its adoption of other enhancements designed to increase case processing efficiency: The division lent volunteers to test the Vocational Assessment Analysis Tool (VAAT) and was one of three states chosen to assist SSA with testing of the AI Medical Summary tool.

IOWA DDS DID ALL THIS WHILE SAVING SOCIAL SECURITY ADMINISTRATION ROUGHLY \$422,000 ANNUALLY BY MOVING TO NEW OFFICES AND LOWERING IOWA'S OCCUPANCY FOOTPRINT BY 72 PERCENT.



Vocational Rehabilitation Services

Vocational Rehabilitation Services Division

The Vocational Rehabilitation Services (VR) division of Iowa Workforce Development exists to serve Iowans with disabilities by helping them prepare for, obtain, keep and advance in employment.

Vocational Rehabilitation joined IWD following an alignment of state government in 2023. Since then, the division has leveraged closer coordination with IowaWORKS staff to meet the needs of Iowans more effectively. Through the new alignment, the division was able to eliminate a longstanding waitlist for VR services. Work continues to improve the efficiency of how services are delivered and to shorten the time it takes for Iowans with disabilities to find rewarding employment.

Vocational Rehabilitation serves Iowans by providing individualized services to eligible individuals with disabilities based on a unique individualized plan for employment. Our twin goals are 1) to assist job candidates in finding employment that meets their needs and interests, and 2) to assist with meeting the workforce needs of our business partners by helping them access this valuable pool of potential workers.

To accomplish this, VR collaborates with a variety of entities, such as:

- Job candidates
- Business partners
- Community providers
- School districts
- Post-secondary training institutions
- One-stop core partners, including other divisions of IWD.



\$36,674,966

Funding in Program
Year 2024/Fiscal
Year 2025



78.7%

Percentage
From
Federal Sources



1,541

Iowans with Disabilities
Who Found Employment
Last Program Year



\$39.37 Million

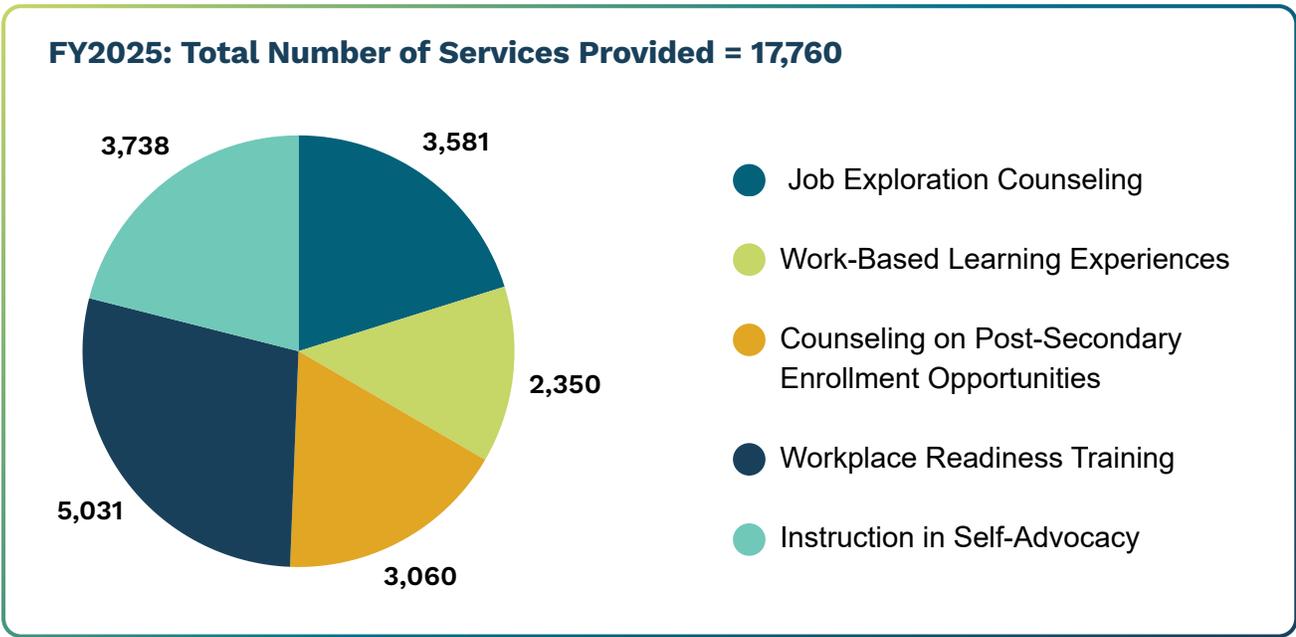
Total Estimated Wages Earned
by Iowans with Disabilities Who
Found Employment Last Year

Vocational Rehabilitation Services Division

Services for Students with Disabilities

Pre-Employment Transition Services are activities for students with disabilities (between the ages of 14 and 21) that provide an early start at job exploration and assist with making decisions about post-secondary education or employment. In FY2025 (Plan Year 2024), VR staff spent a total of 46,025 hours planning, coordinating, and delivering Pre-ETS services:

- Job Exploration Counseling allows students to learn about different career options and the work skills necessary to be successful.
- Work-Based Learning activities connect students to real-life work activities and future career options.
- Counseling on Opportunities provides information and guidance on available options for post-secondary education and training.
- Workplace Readiness Training helps develop employability skills, social skills, and independent living skills.
- Instruction in Self-Advocacy teaches self-advocacy skills that will be needed in education, work, and community settings.



15,695
Students Served
Across All Schools



1,214
Estimated Total Students
Served by 2024 Summer
Programs

Vocational Rehabilitation Services Division

Pre-ETS Summer Programs

Each summer, VR hosts summer programs around the state where students who are preparing to enter the workforce can explore various work settings and the skills they will need to become workers. Among other things, groups of students across the state visited a digital media production company, learned about a cosmetics business, and explored what it's like to work in agriculture, healthcare, and commercial driving by visiting various community college laboratories.

For more information, visit IWD's [Pre-Employment Transition Services web page](#) or watch this [video on Career Pathways for Students with Disabilities](#).



Vocational Rehabilitation Services Division

Helping Students Find Careers

Support for post-secondary training programs (including four-year college or university training and junior or community college training) is traditionally one of the top expense items for the Vocational Rehabilitation Services division. However, Iowans with disabilities haven't always found work in the areas where they were trained.

In FY2024 (Plan Year 2023), only 33 percent of job candidates in Pre-ETS programs exited the program with jobs in occupations that matched their degree area. In FY2025, that figure improved to 69 percent.

- ✔ **206 Total Cases Closed in FY2025**
- ✔ **142 (69%) Matched the Field of Study**

The **Transition Alliance** Program is a joint project between Vocational Rehabilitation Services and Iowa community school districts. Iowa youth with disabilities receive enhanced services (on top of the services that otherwise would be supplied by the local school district) that are designed to assist students with successfully obtaining competitive integrated employment. Costs of the program are split between Vocational Rehabilitation and the school districts.

Services can include:

- Individualized Job Exploration Counseling
- Work-Based Learning Experiences
- Workplace Readiness Training
- Post-Secondary Training Opportunities
- Self-Advocacy Instruction
- Job Placement
- Independent Living Skills

- ✔ **30 TAP Programs working with 42 School Districts**
- ✔ **202 Successful Closures (Competitive Integrated Employment Obtained) of TAP Cases in FY 2025)**

Vocational Rehabilitation Services Division

Services for Adults with Disabilities

Everyone who receives services from Vocational Rehabilitation works with a counselor to develop an Individualized Plan for Employment (IPE). Depending on this plan, eligible lowans may access a variety of services from Vocational Rehabilitation and/or partner agencies, such as:

- Assessment
- Individualized Job Exploration Counseling
- Work-Based Learning Experiences
- Connection to Education or Training
- Rehabilitation Technology
- Supported Employment
- Customized Employment
- Self-Employment Assistance
- Interpreter Services

The process includes tapping into resources such as:

- IowaWORKS – Jobs search assistance, referral to training
- Community Rehabilitation Programs – Partner with Voc Rehab for employment services
- Iowa State Rehabilitation Council (SRC) – Advises Vocational Rehabilitation on quality and performance of the division's programming.
- Iowa Developmental Disabilities Council, Iowa APSE, and other advocacy organizations
- Other state agencies and core partners

Vocational Rehabilitation Services Division

Community Rehabilitation Programs

Vocational Rehabilitation Services provides job placement and retention services for individuals with significant disabilities by working with a variety of Community Rehabilitation Program (CRP) providers.

Interaction between the division and the providers is key to providing proper support for lowans attempting to enter the workforce. Throughout FFY2025, IVRS worked to strengthen partnerships with these providers through direct communication, targeted training, and virtual resources. The division also met with key stakeholders, including participation in events hosted by the Iowa Association of Community Providers (IACP) and the Iowa Association of People Supporting Employment First (APSE), to promote improved collaboration and improved employment outcomes statewide.

Expanding Provider Networks

In addition to supporting traditional CRPs, IVRS has maintained its commitment to an alternative service delivery model by enabling qualified individuals to also serve as Independent Providers (IPs). Despite eight long-standing programs discontinuing services in FFY2025, the division used strong partnerships to expand its network. We finished the year with 75 supported employment service providers (up from 69 in the previous fiscal year).

Providers who elected to discontinue supported employment services in 2025 cited multiple reasons for doing so, including concerns about financial sustainability (costs in excess of reimbursement rates), geographic constraints (coverage and travel costs), administrative burdens related to accreditation and documentation requirements, and staffing demands.

IVRS offers three incentives to address challenges faced by CRP providers:

- **Expanded Area Incentive (EAI):** Mileage reimbursement for services outside coverage areas.
- **Native Language Incentive (NLI):** Payment for services delivered in a candidate's preferred language.
- **Business Partnership Incentive (BPI):** Reward for high-quality services leading to job placement.

While CRPs reported staffing and credentialing challenges in FFY2025, service delivery remained stable and data shows increased service levels compared to the previous year.

Vocational Rehabilitation Services Division

FFY2025 Service Data

The following table shows more job candidates received CRP services in FY2025 than in the previous year, but fewer than the pre-pandemic trend.

FFY	Amount Expended to CRP's	Number of Job Candidates with CRP Services
2025	\$3,808,163	1,489
2024	\$3,180,417	1,373
2023	\$2,992,070	1,482
2022	\$2,852,171	1,472
2021	\$2,751,318	1,611
2020	\$2,274,001	1,689
2019	\$3,738,006	2,269
2018	\$3,754,427	2,228
2017	\$3,363,602	2,010
2016	\$2,961,365	1,871
2015	\$2,836,035	1,432
2014	\$1,845,630	988

Service Data Notes

IVRS observed a continued decline in adult services in FFY2025, largely due to the increased emphasis on transition and Pre-Employment Transition Services (Pre-ETS) under the Workforce Innovation and Opportunity Act (WIOA). Other notable results included:

- Successful supported employment outcomes in cases involving CRPs fell from 359 to 278. At the same time, the average wage rose from \$11.86 to \$12.37, reflecting improved job quality.
- IVRS approved 43 Occupational Skills Training (OST) programs, up from 33 in FFY2023, authorizing services for 94 job candidates totaling \$627,894—more than double FFY2024 expenditures for almost twice as many candidates.
- IVRS has continued supporting CRP providers by offering diverse training formats and sharing provider performance data to promote transparency and quality improvement. Data reporting expanded to include metrics such as duration in supported employment, rehabilitation rate, hours worked, and wages earned, aligning with federal standards.

IVRS will continue to collaborate with providers in FFY2026 and proactively respond to the evolving demands of the labor market. This ongoing commitment supports our mission to deliver high-quality services that empower individuals with disabilities to achieve meaningful, integrated employment in their communities.

Vocational Rehabilitation Services Division

Ongoing Efforts

Alignment

No single program at Iowa Workforce Development can do everything. Customers succeed when all of the various parts of the agency collaborate together to help lowans accomplish their goals. That's why Vocational Rehabilitation Services is continually working to improve the way we match would-be workers with the services they need.

- VR staff is committed to co-enrolling job candidates into any other workforce program that can provide the assistance that an individual candidate needs. In the third quarter of calendar 2025, the number of people co-enrolled into other programs funded by WIOA (the federal Workforce Innovation and Opportunity Act) grew from 299 to 401, a 34 percent increase compared to the same period in 2024.
- At the end of FY2025, the Vocational Rehabilitation Services finance team moved under the broader umbrella of IWD Finance to better reflect the blending of VR into IWD.
- Several VR offices (Waterloo, Fort Dodge, and Cedar Rapids) moved into combined and co-located spaces alongside IowaWORKS staff. The agency will continue to look at co-location in other areas as office leases expire.

Core 4

The Core 4 initiative began in October 2023 as a pilot project to increase collaboration between the VR and IowaWORKS divisions and to enhance the overall capacity for service. The goal of the initiative is to improve the average time between when an lowan with a disability is declared to be “work-ready” and when the individual is placed in a job. This is achieved by tearing down silos between complementary programs and coordinating across departmental lines.

- Disability Career Planners (DCP) collaborate with VR counselors to provide job readiness services.
- IowaWORKS Operations Managers and VR Managers communicate regularly to discuss capacity and to collaborate joint activities.
- Integrated Resource Team (IRT) meetings occur to outline expectations, discuss programs, and address barriers to job placement and job retention.

VR job candidates are referred to Core 4 if they are:

- Ready for work and seeking at least 20+ working hours per week.
- Employed and working less than 40 hours per week.

Following a successful pilot project in three IowaWORKS offices during FY2024, VR staff decided to expand the initiative statewide. After some June 2025 training to educate all VR staff about roles and responsibilities under Core 4, the statewide effort kicked off on July 1, 2025. The division's goal is to move the average candidate from job-ready to job placement within 120 days or less.

Vocational Rehabilitation Services Division

Self-Employment Program

Iowa's Self-Employment program is designed to help individuals with disabilities achieve self-sufficiency and work at their optimum level by starting or expanding a business. The program created 71 businesses owners last year and 293 over the last five years.

Iowa employs two Self-Employment Counselors who provide one-on-one assistance to Vocational Rehabilitation staff and customers in the Self-Employment program throughout the state. This assistance starts with initial business planning and continues through successful case closure.

Changes made to the program in late 2025 will increase emphasis on providing technical assistance to developing and/or growing businesses. This may include paying for consultants with expertise in the areas of legal fee set-up, accounting set-up, website development, and/or graphic design.

Ongoing Efforts

Iowa Blueprint for Change

Iowa was one of 14 states in 2022 who were awarded a five-year Disability Innovation Fund (DIF) grant. The \$13.8 million grant has been used to improve systems across Iowa in ways that will improve the employment outcomes for Iowans with disabilities. This includes a focus on improving available opportunities for competitive, integrated employment in which individuals with disabilities are being paid the same/have similar duties as workers without a disability.

Iowa Vocational Rehabilitation Services has been working with a coalition of diverse stakeholders to develop, pilot, and refine various innovative ways to achieve the program goals. This work has impacted service delivery across the division, including the design and creation in FY2025 of a new **Registered Apprenticeship program for IBC Direct Support Specialists**. The hope is that this new program, which will combine an online curriculum with hands-on training by partnering employers (under the supervision of an experienced mentor), will help create new career opportunities for Iowans with disabilities.

The Registered Apprenticeship program launched on August 1, 2025, after VR staff finalized program competencies. These competencies define the training and experiences required for participants, including 16 hours of ACRE training, job coaching, mandatory reporter training, HCBS training, VR-specific training, and additional modules covering ethics and confidentiality, serving individuals with significant disabilities, and traumatic brain injury awareness.

Apprentices begin with wages of \$15 per hour and increase to \$16 and \$17 per hour as more competencies are reached. Apprentices who complete this program will earn a nationally recognized, portable credential as job coaches. VR plans to expand outreach to increase participation over the next year and develop pre-apprenticeship competencies that will provide transition-age youth with a pathway to stackable credentials and career advancement in the field.



Business Engagement

Business Engagement

Business Engagement Consultant Team

IWD's Business Engagement Division is the agency's "one-stop shop" for providing individualized assistance to employers. Using a team of Business Engagement Consultants working throughout the state, the division works proactively to connect with employers – from large to small, both urban and rural – and be their resource for workforce needs. This approach involves:

- Guiding employers seeking to develop, expand and/or retain their workforce. BECs work in partnership among multiple stakeholders within the business, including leadership, operations managers and human resource professionals.
- Educating companies on programs and grants available to them, as well as resources available within IWD, their local American Job Center, and their Local Workforce Development Board.
- Collaborating with economic development organizations and chambers.

In FY2025, Business Engagement Consultants:

- Assisted 6,318 employers throughout the state.
- Provided 26,135 solutions to aid employers with recruitment, strategic planning, training, and other workforce opportunities.
- Served 3,702 new businesses by increasing awareness of resources.
- Helped hundreds of employers with accessing IWD's new unemployment system.

An Example of How to Partner with BECs:

Arconic Inc., a manufacturer in Davenport, used IowaWORKS to test 169 job candidates between March and June 2025. Forty-one people were hired within that time, and 30 more in the months that followed. Arconic was so pleased, that the company asked IWD's Davenport-area Business Engagement Consultant to help the company find more workers for another upcoming hiring round in 2026.

Iowa Office of Apprenticeship

FY2025 marked the first full year of the Iowa Office of Apprenticeship's existence as a State Apprenticeship Agency. This designation, which was granted by U.S. Department of Labor on June 27, 2024, allows the IOA to oversee more than 950 apprenticeship programs in Iowa while also maintaining the safety and well-being of more than 9,100 active apprentices across the state and ensuring that their career progression has a solid base.

Located inside the Business Engagement Division of Iowa Workforce Development, the IOA serves employers across the state through:

- Case management, training, and technical assistance.
- Compliance and monitoring.
- Grants and financial support.
- External relations and partnerships.
- Systems, processes, and data assessment.

Business Engagement

Case Management, Training and Technical Assistance

IOA has four Apprenticeship Program Coordinators, each of whom manage Registered Apprenticeship programs in a designated region. APCs work directly with their caseload of RA program sponsors to help the sponsors mitigate challenges, expand their existing programs and navigate changes in administrative requirements. APCs also provide one-on-one technical assistance to help update and maintain program records.

Compliance and Monitoring

The IOA spent its first year as an SAA reviewing thousands of RA program and apprentice records to ensure that existing programs were complying with the appropriate rules and positioning themselves to be sustainable over the long term. During FY2025, the team conducted 13 provisional reviews for newly established apprenticeship programs and 36 comprehensive onsite reviews for programs created before 2025.

Grants and Financial Support

The IOA manages six individual grants used to support RA program sponsors. This combination of state and federal funding helps sponsors conduct and maintain previously established programs while also working to create and expand occupational pathways in non-traditional fields.

During FY2025, the Iowa Office of Apprenticeship awarded three new iterations of grants to support Registered Apprenticeship growth in the State of Iowa:

- [84E Iowa Apprenticeship Act](#), \$3 million of state funding annually
 - \$2.94 million awarded to 59 eligible Registered Apprenticeship Sponsors
- [84F Iowa Registered Apprenticeship Development grant](#), \$760,000 of state funding annually
 - \$427,800 awarded to 17 eligible Registered Apprenticeship Sponsors
- [Teacher and Paraeducator Registered Apprenticeship \(TPRA 2.0\)](#), the second iteration of this grant program, funded through federal grant funds
 - \$3,436,800 awarded to 11 new grantees to develop Registered Apprenticeship programs

Separately, the Iowa Office of Apprenticeship continued to manage and reimburse over \$19 million in grant funding for other multi-year grants that had been previously awarded.

- \$356,105.00 in state-funding was distributed to previously awarded 84F grantees
- \$894,612.98 in state-funding was distributed previously awarded 84E grantees
- Over \$17 million in federal funding was distributed to active grantees participating in the Teacher & Paraeducator Registered Apprenticeship (TPRA) 1.0 program
 - At the conclusion of FY2025: 487 active apprentices and 255 apprentices who have already completed their RA training
- \$842,911.04 in federal grant funds was distributed to active grantees participating in the Iowa Health Careers (IHC) 1.0 and Iowa Health Careers (IHC) 2.0 programs
 - At the conclusion of FY2025: 410 active apprentices and 83 apprentices who have already completed their RA training

Business Engagement

Establishment of Iowa Apprenticeship Council

The Iowa Apprenticeship Council held its first meeting in March 2025. Per [Iowa Code 84D.5](#), the council currently is a five-member, governor-appointed board tasked with supporting the functions of the IOA. This includes:

- Advising the IOA regarding the duties set forth in state law.
- Providing community outreach and education regarding the benefits of apprenticeship.

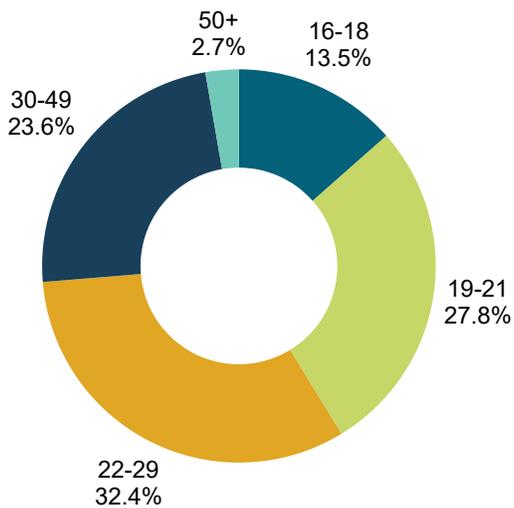
Council members come from several key areas that collectively help create Iowa's workforce pipeline, including high schools, building and trades, and other high-demand industries.

- Tim Felderman, Hampton-Dumont Community School District (Chair)
- Trevor Stevens, Des Moines Electrical Apprenticeship
- Ginny Shindelar, Associated Builders and Contractors (ABC) of Iowa
- Jeremy Lindquist, Iowa Pipe Trades & HVAC Training Institute
- Kolton Hewlett, Cass Health

932	TOTAL ACTIVE REGISTERED APPRENTICESHIP PROGRAMS (FISCAL YEAR END)
104	NEW RA PROGRAMS DEVELOPED AND REGISTERED
51	NEW OCCUPATIONS ADDED
9,137	TOTAL ACTIVE APPRENTICES (FISCAL YEAR END)
4,394	NEW APPRENTICES WHO ONBOARDED
2,171	NUMBER OF APPRENTICES WHO COMPLETED DURING FISCAL YEAR
72	NUMBER OF COUNTIES WITH APPRENTICES

Business Engagement

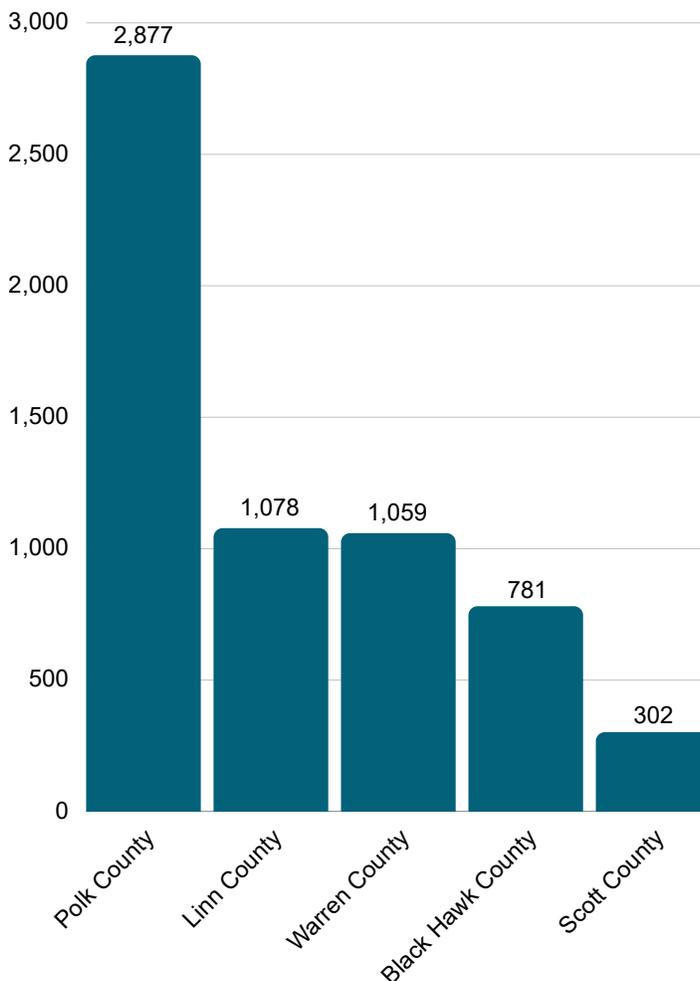
Age of Apprentices Participating



Top Occupations for Apprentices (Out of 168 Distinct Occupational Titles):

- Electrician
- Plumber
- Line Maintainer
- Heating & Air Conditioner Install/Service
- K-12 Teacher

Where are apprentices located?



Wage Rate

- Median Start Wage: \$18.56/hour
- Median Exit Wage: \$23.00/hour

Business Engagement

Work-Based Learning

Support for Employers

Iowa encourages employers who want to expand work-based learning (WBL) because doing so helps prepare young Iowans for future careers – a strategy for attracting future workers that will become more valuable than ever as jobs are transformed by artificial intelligence and other technologies. In a fast-changing world, more and more companies are recognizing the need to build a stronger early-talent pipeline. At the same time, high schools are being pressed to provide their students with more WBL opportunities. Combined, these two forces led to growing interest in WBL partnerships in communities across Iowa in FY2025.

Momentum Builds

In fall 2024, following new WBL legislation, Iowa Workforce Development (IWD) and the Iowa Department of Education (IDoE) launched a cross-agency WBL team and began jointly holding business meetings with businesses and high schools. The initial focus was on underserved areas with few WBL opportunities.

The team eventually held more than 230 WBL meetings with school districts in FY2025, nearly double its annual goal. Typical topics included (1) determining which existing activities might count as WBL under the new, more rigorous definition outlined in [Senate File 2411](#); (2) helping high schools with requests to find employer partners; and (3) facilitating employer-educator conversations about whether to pursue an apprenticeship or internship program.

IWD's Business Education Consultants prompted additional meetings with employers, (often in connection with an IWD Employer WBL Survey), and an eight-part statewide WBL webinar series also helped generate WBL momentum. IWD also made its own presentations on WBL, including at the Iowa Work-based Learning Coordinators Conference in spring 2025.

Plans call for continuing the momentum in FY2026, with more outreach and ongoing work with multiple entities to expand WBL models in rural areas.

How WBL Works: [RJ Lawn & Landscape, Waukee](#)

Youth Waivers

Iowa's Youth Employment Law continued to provide Iowa employers the ability to seek a waiver for 16- and 17-year-olds to participate in approved WBL or work-related programs involving certain hazardous work activities under certain conditions. IWD received three applications for a youth waiver in FY2025. One application was denied; two applications did not complete the process.

Employer Workforce Programs

In the mid-1980s, as Iowa worked to recover from the farm crisis, the state launched three new workforce training programs to help build a skilled workforce in key industries of the time. Collectively, the 260E, 260F, and 260G programs served 319 employers in FY2025 under 338 training agreements with Iowa community colleges. Combined, participating businesses pledged to train 8,536 new workers.

Business Engagement

260E – Industrial New Jobs Training Program

Iowa is committed to supporting new and expanding businesses by partnering with employers throughout the state to fund training that results in increased employment opportunities. Community colleges enter into training agreements with eligible businesses to establish projects that provide training to employees in new jobs. The 260E program incentivizes the retention of existing Iowa industries and assists new businesses that locate in Iowa.

- Community colleges sold nine bonds in FY2025, generating a total of \$27,480,000.
- Those proceeds are financing 41 training agreements with 41 participating businesses that have pledged to create 2,531 new jobs.
- Of the current portfolio of open FY2025 agreements, 82.9 percent are for expansions of existing industry and 17.1 percent are for businesses that are locating in Iowa.

260F – Jobs Training Program

The 260F program is an incentive program that assists Iowa-based businesses with training, developing, and upscaling the skills of their existing workforces to remain competitive. A community college may enter into a training agreement with an eligible business to establish a training project for providing program services. In FY2025, IWD awarded 215 loans which will enable 197 participating Iowa employers to train 4,866 employees over the next two years.

260G – Accelerated Career Education Program

The Accelerated Career Education (ACE) Program was created to help develop a workforce pool of individuals skilled in the occupations most needed by Iowa businesses. It assists Iowa community colleges in expanding current training programs or establishing new programs for these occupations. Colleges with 260G agreements in place with Iowa businesses for FY2025 supported 1,298 sponsored positions among 86 participating businesses.

STEM Internship Program

The Science, Technology, Engineering and Mathematics (STEM) Internship program provides grants to Iowa companies for internship programs with a goal of transitioning college interns to full-time employment in Iowa upon graduation. The goal is to retain educated workers in Iowa.

Iowa employers can receive a maximum \$50,000 for STEM internship grants.

- Funds are disbursed on a reimbursement basis (covering a portion of wages actually paid to a student).
- For every \$2 of wages earned by the student, \$1 paid by the employer is matched with \$1 from Iowa Workforce Development (IWD), up to \$5,000 per intern.



64

Total Employers



\$650,005

STEM Total Amount Reimbursed
(as of 10/8/2025)



168

Total Interns/Internships Reimbursed



Finance

Finance

FY2025 EXPENDITURE REPORT BY DIVISION

The following information was compiled by Iowa Workforce Development's Finance Department.

DIRECTOR'S OFFICE	'25 BUDGET	'25 EXPENSE
15B / 15C	\$2,019,702	\$2,112,007
CARES ACT, EMPLOYER INNOVATION GRANT	\$-	\$-
CARES ACT, REGISTERED APPRENTICESHIP GRANT	\$-	\$(666)
CARES ACT, INVESTIGATIONS & RECOVERY BUREAU	\$-	\$332,619
DIRECTOR'S OFFICE, INDIRECT COST	\$1,119,746	\$1,061,145
DIRECTOR'S OFFICE, PENALTY AND INTEREST	\$310,980	\$128,268
FUTURE READY IOWA, APPROPRIATION	\$-	\$-
FUTURE READY IOWA, CHILD CARE CHALLENGE	\$-	\$-
FUTURE READY IOWA, CHILD CARE CHALLENGE - DHS	\$-	\$-
ARPA SLFRF, CHILD CARE CHALLENGE	\$6,026,416	\$-
ARPA SLFRF, IOWA HEALTHCARE PIPELINE	\$-	\$6,508
FUTURE READY IOWA, EMPLOYER INNOVATION	\$-	\$-
FUTURE READY IOWA, PENALTY AND INTEREST	\$125,899	\$20,857
HOME BASE IOWA, PENALTY AND INTEREST	\$195,923	\$147,783
SUMMER YOUTH INTERNSHIP PROGRAM, ARPA SLFRF	\$1,683,621	\$-
SUMMER YOUTH INTERNSHIP PROGRAM, APPROPRIATION	\$638,735	\$243,130
SUMMER YOUTH INTERNSHIP PROGRAM, PENALTY AND INTEREST	\$-	\$-
TRPA 1.0 ADMIN COSTS, PENALTY AND INTEREST	\$-	\$3,422
Totals	\$12,121,022	\$4,055,073

COMMUNICATIONS	'25 BUDGET	'25 EXPENSE
COMMUNICATIONS, ARPA SLFRF	\$325,000	\$297,917
COMMUNICATIONS, INDIRECT COST	\$709,137	\$720,234
COMMUNICATIONS, PENALTY AND INTEREST	\$59,701	\$43,185
COMMUNICATIONS, APPRENTICESHIP / ACCELERATOR GRANT	\$-	\$-
Totals	\$1,093,838	\$1,061,335

Finance

FY2025 EXPENDITURE REPORT BY DIVISION

The following information was compiled by Iowa Workforce Development's Finance Department.

ADMINISTRATIVE SERVICES DIVISION	'25 BUDGET	'25 EXPENSE
ADMINISTRATIVE SERVICES, INDIRECT	\$113,619	\$593,570
FINANCIAL MANAGEMENT, COST POOL	\$43,679	\$27,271
FINANCIAL MANAGEMENT, I/3 STATE APPROPRIATION	\$228,822	\$228,822
FINANCIAL MANAGEMENT, INDIRECT	\$1,381,506	\$1,933,565
FINANCIAL MANAGEMENT, PENALTY AND INTEREST	\$84,883	\$217,523
FINANCIAL MANAGEMENT, TRADE ACT	\$5,422	\$7,352
FINANCIAL MANAGEMENT, UNEMPLOYMENT	\$394,233	\$488,271
INFRASTRUCTURE 150 DES MOINES ST, PENALTY AND INTEREST	\$22,377	\$16,325
OVERHEAD, INDIRECT	\$1,312,343	\$1,275,752
OVERHEAD, PENALTY AND INTEREST	\$1,000	\$421
PREMISES, INDIRECT	\$742,700	\$684,386
PERSONNEL SERVICES, INDIRECT	\$420,703	\$801,171
PRINTING, INDIRECT	\$331,700	\$218,095
TRAINING, APPROPRIATION	\$176,213	\$204,445
TRAINING, INDIRECT	\$445,951	\$353,242
TRAINING, UNEMPLOYMENT	\$278,538	\$273,766
Totals	\$5,983,689	\$7,323,977

Finance

FY2025 EXPENDITURE REPORT BY DIVISION

The following information was compiled by Iowa Workforce Development's Finance Department.

INFORMATION TECHNOLOGY DIVISION	'25 BUDGET	'25 EXPENSE
IT CHIEF INFORMATION OFFICER, INDIRECT	\$467,200	\$236,828
IT INFRASTRUCTURE, INDIRECT	\$6,740,230	\$4,609,658
IT MAINFRAME, INDIRECT	\$339,571	\$203,637
IT PROGRAMMING, ARPA - HBI (ARPA SLFRF)	\$-	\$38,500
IT PROGRAMMING, ARPA SLFRF LMI PROJECT	\$141,076	\$149,623
IT PROGRAMMING, APPRENTICESHIP / ACCELERATOR GRANT	\$95,700	\$-
IT PROGRAMMING, INDIRECT	\$1,229,410	\$311,201
IT PROGRAMMING, FEMA	\$-	\$-
IT PROGRAMMING, PENALTY AND INTEREST	\$10,793	\$-
IT PROGRAMMING, RESEA	\$58,333	\$1,031
IT PROGRAMMING, TRADE	\$11,231	\$0
IT PROGRAMMING, UNEMPLOYMENT AUTOMATION	\$1,853,459	\$1,741,852
IT PROGRAMMING, UNEMPLOYMENT	\$78,000	\$35,447
IT PROGRAMMING, UNEMPLOYMENT MODERNIZATION - BENEFITS/APPEALS/INTEGRITY	\$835,374	\$2,004,174
IT PROGRAMMING, UNEMPLOYMENT MODERNIZATION - DATA	\$8,621,529	\$11,623,431
IT PROGRAMMING, UNEMPLOYMENT MODERNIZATION - TAX	\$351,517	\$2,336,261
IT PROGRAMMING, WAGNER PEYSER	\$76,264	\$31,462
Totals	\$20,909,687	\$23,323,106

Finance

FY2025 EXPENDITURE REPORT BY DIVISION

The following information was compiled by Iowa Workforce Development's Finance Department.

UNEMPLOYMENT OPERATIONS	'25 BUDGET	'25 EXPENSE
UNEMPLOYMENT BENEFITS, DUA	\$-	\$(1,111,220)
UNEMPLOYMENT BENEFITS, EXTENDED BENEFITS	\$-	\$-
UNEMPLOYMENT BENEFITS, FEDERAL	\$900,000	\$2,007,818
UNEMPLOYMENT BENEFITS, FEMA	\$-	\$(50,365)
UNEMPLOYMENT BENEFITS, IOWA TRUST FUND	\$240,130,999	\$352,172,009
UNEMPLOYMENT BENEFITS, TRADE	\$1,684,920	\$208,505
UNEMPLOYMENT OPERATIONS, ADMINISTRATION	\$332,124	\$441,584
UNEMPLOYMENT OPERATIONS, APPEALS	\$5,100,000	\$4,207,491
UNEMPLOYMENT OPERATIONS, CALL CENTER	\$10,550,912	\$8,215,020
UNEMPLOYMENT OPERATIONS, DISASTER UNEMPLOYMENT ADMINISTRATION	\$3,008,459	\$1,345,404
UNEMPLOYMENT OPERATIONS, EQUITY	\$1,625,785	\$923,626
UNEMPLOYMENT OPERATIONS, INTEGRITY	\$441,006	\$551,117
UNEMPLOYMENT OPERATIONS, MISCLASSIFICATION	\$303,055	\$280,804
UNEMPLOYMENT OPERATIONS, OVERHEAD	\$-	\$-
UNEMPLOYMENT OPERATIONS, PENALTY AND INTEREST	\$24,110	\$193,715
UNEMPLOYMENT OPERATIONS, QUALITY CONTROL	\$1,669,686	\$1,653,482
UNEMPLOYMENT OPERATIONS, RECOVERY	\$3,583,175	\$2,035,156
UNEMPLOYMENT OPERATIONS, TAX	\$5,475,232	\$4,769,826
UNEMPLOYMENT OPERATIONS, TIGER TEAM	\$644,047	\$179,197
UNEMPLOYMENT OPERATIONS, WAGNER PEYSER	1,433	\$-
Totals	\$275,474,943	\$378,023,170

Finance

FY2025 EXPENDITURE REPORT BY DIVISION

The following information was compiled by Iowa Workforce Development's Finance Department.

LABOR MARKET INFORMATION DIVISION	'25 BUDGET	'25 EXPENSE
LABOR MARKET INFORMATION, ACES	\$915,000	\$795,525
LABOR MARKET INFORMATION, ARP SLFRF	\$57,086	\$5,853
LABOR MARKET INFORMATION, APPRENTICESHIP / ACCELERATOR GRANT	\$101,163	\$11,535
LABOR MARKET INFORMATION, BLS, CENSUS OF OCCUPATIONAL FATALITIES - FEDERAL SHARE	\$16,000	\$2,026
LABOR MARKET INFORMATION, BLS, CENSUS OF OCCUPATIONAL FATALITIES - STATE SHARE	\$27,307	\$10,376
LABOR MARKET INFORMATION, BLS, ROSH - FEDERAL SHARE	\$101,800	\$87,467
LABOR MARKET INFORMATION, BLS, ROSH - STATE SHARE	\$112,109	\$112,461
LABOR MARKET INFORMATION, CES	\$101,626	\$99,951
LABOR MARKET INFORMATION, CLEARINGHOUSE	\$-	\$-
LABOR MARKET INFORMATION, COST POOL	\$11,560	\$29,478
LABOR MARKET INFORMATION, DATA SYSTEMS	\$30,000	\$28,289
LABOR MARKET INFORMATION, EDUCATION OUTCOMES	60,986	\$72,424
LABOR MARKET INFORMATION, EDUCATION REPORTING	\$125,000	\$33,729
LABOR MARKET INFORMATION, ES 202	\$422,100	\$397,181
LABOR MARKET INFORMATION, LABORSHED + LABOR SURVEY	\$1,545,000	\$1,046,026
LABOR MARKET INFORMATION, LOCAL AREA UNEMPLOYMENT	\$222,818	\$168,147
LABOR MARKET INFORMATION, OES - BUREAU OF LABOR STATISTICS	\$427,863	\$470,802
LABOR MARKET INFORMATION, ONE STOP	\$441,359	\$430,146
LABOR MARKET INFORMATION, PENALTY AND INTEREST	\$83,420	\$26,197
LABOR MARKET INFORMATION, TITLE I	\$34,423	\$21,703
LABOR MARKET INFORMATION, TRADE	\$8,916	\$0
LABOR MARKET INFORMATION, UNEMPLOYMENT CLAIMS	\$437,874	\$499,289
LABOR MARKET INFORMATION, WAGE MATCH	\$9,464	\$9,996
LABOR MARKET INFORMATION, WAGNER PEYSER	\$304,618	\$197,717
LABOR MARKET INFORMATION, WORKFORCE DATA QUALITY	\$-	\$-
Totals	\$5,597,492	\$4,556,317

Finance

FY2025 EXPENDITURE REPORT BY DIVISION

The following information was compiled by Iowa Workforce Development's Finance Department.

WORKFORCE ADMINISTRATION	'25 BUDGET	'25 EXPENSE
AMERICAN JOB CENTERS, APPROPRIATION	\$10,977,196	\$8,591,243
AMERICAN JOB CENTERS, HOME BASE IOWA	\$322,994	\$62,292
AMERICAN JOB CENTERS, PENALTY AND INTEREST	\$2,416,084	\$2,416,084
AMERICAN JOB CENTERS, PROMISE JOBS	\$9,498,990	\$2,559,083
AMERICAN JOB CENTERS, RESEA	\$2,802,272	\$3,808,463
AMERICAN JOB CENTERS, SNAP E & T	\$429,744	\$1,053,021
AMERICAN JOB CENTERS, STATE RESEA	\$1,992,341	\$1,644,477
AMERICAN JOB CENTERS, STEM AND TARGETED INTERNSHIPS	\$-	\$21,700
AMERICAN JOB CENTERS, TRADE	\$397,819	\$25,993
AMERICAN JOB CENTERS, UNEMPLOYMENT	\$2,772,068	\$397,957
AMERICAN JOB CENTERS, UNEMPLOYMENT RESERVE FUND	\$2,200,000	\$2,200,000
AMERICAN JOB CENTERS, VETERAN'S DVOP AND LVER	\$2,532,825	\$1,827,413
AMERICAN JOB CENTERS, WAGNER PEYSER	\$5,065,352	\$2,451,893
AMOS	\$100,001	\$99,295
APPRENTICESHIP / ACCELERATOR GRANT	\$840,344	\$1,382,076
STATE WIOA	\$6,633,327	\$6,715,745
WORKFORCE INNOVATION AND OPPORTUNITY ACT	\$12,237,959	\$10,788,829
WORKFORCE ADMINISTRATION, ARPA	\$-	\$6,417,039
WORKFORCE ADMINISTRATION, COST POOL	\$412,431	\$244,813
WORKFORCE ADMINISTRATION, CHILD CARE - BUSINESS INCENTIVE	\$-	\$9,146,339
WORKFORCE ADMINISTRATION, FOREIGN LABOR CERTIFICATION	\$615,649	\$321,555
WORKFORCE ADMINISTRATOIN, GEO CASE MANAGEMENT	\$1,090,408	\$1,066,294
WORKFORCE ADMINISTRATION, GOVERNOR'S 10% NRC PROGRAM	\$572,915	\$382,189
WORKFORCE ADMINISTRATION, JOB TRAINING	\$-	\$10,372,704
WORKFORCE ADMINISTRATION, OFFENDER RE-ENTRY	\$614,837	\$393,522
WORKFORCE ADMINISTRATION, PENALTY AND INTEREST	\$567,885	\$573,302
WORKFORCE ADMINISTRATION, PROMISE JOBS	\$449,014	\$387,939
WORKFORCE ADMINISTRATION, TICKET TO WORK	\$357,649	\$20,643
WORKFORCE ADMINISTRATION, TITLE I	\$1,497,281	\$285,215
WORKFORCE ADMINISTRATION, TITLE II	\$3,669,996	\$5,520,469
WORKFORCE ADMINISTRATION, TRADE	\$1,618,799	\$312,832
WORKFORCE ADMINISTRATION, UNEMPLOYMENT	\$-	\$-
WORKFORCE ADMINISTRATION, WORK OPPORTUNITY TAX CREDIT	\$284,167	\$191,154
WORKFORCE ADMINISTRATION, VETERAN'S DVOP AND LVER	\$149,785	\$215,180
WORKFORCE ADMINISTRATION, WAGNER PEYSER	\$450,077	\$567,583
Totals	\$73,570,209	\$82,464,335

Finance

FY2025 EXPENDITURE REPORT BY DIVISION

The following information was compiled by Iowa Workforce Development's Finance Department.

RESERVED FUNDS	'25 BUDGET	'25 EXPENSE
REED ACT, UNEMPLOYMENT MODERNIZATION	\$19,088,469	\$15,963,866
SOC SEC 903, ABOVE BASE	\$328,432	\$874,239
UNEMPLOYMENT OPERATIONS, DISASTER ADMINISTRATION	\$6,038,010	\$881,419
Totals	\$25,454,911	

FY2025 EXPENDITURE REPORT BY PROGRAM

GRAND TOTAL OF EXPENDITURES IN 2025

2025 BUDGET: \$420,205,791

2025 EXPENDITURES: \$518,526,837

U.S. DEPARTMENT OF LABOR - ETA	'25 BUDGET	'25 EXPENSE
APPRENTICESHIP / ACCELERATOR GRANT	\$1,037,207	\$1,393,610
FOREIGN LABOR CERTIFICATION	\$615,649	\$321,555
GOVERNOR'S 10%	\$572,915	\$382,189
REED ACT MODERNIZATION	\$9,808,420	\$15,963,866
RESEA	\$2,860,605	\$3,809,495
TRADE ADJUSTMENT ASSISTANCE	\$3,727,107	\$554,682
UNEMPLOYMENT, DISASTER UNEMPLOYMENT ADMINISTRATION	\$3,008,459	\$234,184
HOME BASE IOWA	\$322,994	\$62,292
UNEMPLOYMENT BENEFITS, EQUITY GRANT	\$1,625,785	\$923,626
UNEMPLOYMENT BENEFITS, FEDERAL	\$900,000	\$2,007,818
UNEMPLOYMENT BENEFITS, IOWA TRUST FUND	\$240,130,999	\$352,172,009
VETERANS PROGRAMS	\$2,682,610	\$2,042,593
WORKFORCE DATA QUALITY INITIATIVE	\$-	\$-
WORKFORCE INNOVATION & OPPORTUNITY ACT	\$17,907,329	\$16,917,778
WORK OPPORTUNITY TAX CREDIT	\$284,167	\$191,154
UNEMPLOYMENT, SOC SEC 903	\$33,610,354	\$25,489,455
WAGNER PEYSER	\$5,897,744	\$3,248,656
Totals	\$324,992,344	\$425,714,962

Finance

FY2025 EXPENDITURE REPORT BY PROGRAM

The following information was compiled by Iowa Workforce Development's Finance Department.

U.S. DEPARTMENT OF LABOR - BLS	'25 BUDGET	'25 EXPENSE
BLS, CENSUS OF OCCUPATIONAL FATALATIES	\$16,000	\$2,026
BLS, ROSH	\$101,800	\$87,467
CURRENT EMPLOYMENT STATISTICS	\$101,626	\$99,951
EMPLOYEE AND WAGE CENSUS	\$915,000	\$795,525
EMPLOYMENT STATISTICS	\$422,100	\$397,181
LOCAL AREA UNEMPLOYMENT STATISTICS	\$222,818	\$168,147
OCCUPATIONAL EMPLOYMENT STATISTICS	\$427,863	\$470,802
ONE STOP LABOR MARKET INFO	\$441,359	\$430,146
Totals	\$2,648,566	\$2,451,244

DEPARTMENT OF HOMELAND SECURITY - FEMA	'25 BUDGET	'25 EXPENSE
UNEMPLOYMENT LOST WAGES, ADMINISTRATION	\$-	\$-
UNEMPLOYMENT BENEFITS, FEMA	\$-	\$(50,365)
Totals	\$-	\$(50,365)

DEPARTMENT OF HEALTH & HUMAN SERVICES	'25 BUDGET	'25 EXPENSE
Promise Jobs	\$9,948,004	\$2,947,022
Totals	\$9,948,004	\$2,947,022

STATE APPROPRIATIONS	'25 BUDGET	'25 EXPENSE
AMOS	\$100,001	\$99,295
FIELD OPERATIONS, PENALTY AND INTEREST	\$2,416,084	\$2,416,084
FIELD OPERATIONS, UNEMPLOYMENT RESERVE FUND	\$2,200,000	\$2,200,000
FIELD OPERATIONS, GENERAL FUND AND CARRYOVER	\$11,583,153	\$9,848,709
FUTURE READY IOWA COORDINATOR	\$-	\$-
INTEGRATED INFORMATION FOR IOWA - I/3	\$228,822	\$228,822
LABOR SERVICES DIVISION	\$148,880	\$132,834
MISCLASSIFICATION	\$303,055	\$280,804
OFFENDER RE-ENTRY	\$614,837	\$393,522
SUMMER YOUTH INTERNSHIP PROGRAM	\$638,735	\$243,130
WIOA SERVICES	\$6,633,327	\$6,715,745
Totals	\$24,866,894	\$22,558,945

Finance

FY2025 EXPENDITURE REPORT BY PROGRAM

The following information was compiled by Iowa Workforce Development's Finance Department.

OTHER SOURCES	'25 BUDGET	'25 EXPENSE
15B / 15C	\$2,019,702	\$2,112,007
ARP SLFRF	\$10,225,540	\$17,706,256
CARES ACT GRANTS	\$-	\$331,953
DHS CHILD CARE CHALLENGE	\$-	\$-
EDUCATION REPORTING	\$215,986	\$134,442
COOPERATIVE AGREEMENTS	\$-	\$10,394,404
LABORSHED	\$1,545,000	\$1,046,026
PENALTY AND INTEREST	\$1,486,971	\$1,370,998
TICKET TO WORK	\$357,649	\$20,643
Totals	\$15,850,848	\$33,116,728

RESERVED REVENUE	'25 BUDGET	'25 EXPENSE
REED ACT, UNEMPLOYMENT MODERNIZATION	\$19,088,469	\$15,963,866
SOC SEC 903, ABOVE BASE	\$328,432	\$874,239
UNEMPLOYMENT OPERATIONS, DISASTER ADMINISTRATION	\$6,038,010	\$881,419
Totals	\$25,454,911	\$17,719,524

RESERVED REVENUE	'25 BUDGET	'25 EXPENSE
INDIRECT COST POOL	\$16,444,224	\$14,068,778
Totals	\$16,444,224	\$14,068,778

Finance

FY2025 EXPENDITURE REPORT BY PROGRAM

The following information was compiled by Iowa Workforce Development's Finance Department.

INDEPENDENT LIVING	'25 BUDGET	'25 EXPENSE
	366,733	136,830
Totals	366,733	136,830

CASE SERVICES	'25 BUDGET	'25 EXPENSE
Cedar Rapids Case Services	\$734,002	\$918,443
Council Bluffs Case Services	\$530,469	\$784,101
Davenport Case Services	\$650,665	\$1,185,662
Fort Dodge Case Services	\$291,678	\$582,654
Ottumwa Case Services	\$412,676	\$624,910
Sioux City Case Services	\$481,589	\$678,855
Waterloo Case Services	\$787,690	\$1,198,243
Burlington Case Services	\$314,916	\$275,318
Dubuque Case Services	\$365,398	\$415,703
Iowa City Case Services	\$775,670	\$1,033,849
Mason City Case Services	\$639,447	\$600,473
North Central Case Services	\$1,153,088	\$1,214,284
West Central Case Services	\$613,003	\$1,622,044
Des Moines Central Case Services	\$262,830	\$194,948
Bureau Wide Case Services	\$-	\$696,743
Totals	\$8,013,121	\$12,026,230

Finance

FY2025 EXPENDITURE REPORT BY PROGRAM

The following information was compiled by Iowa Workforce Development's Finance Department.

FIELD SERVICES	'25 BUDGET	'25 EXPENSE
Cedar Rapids Area Office	\$2,005,058	\$1,894,423
Council Bluffs Area Office	\$2,085,564	\$1,951,589
Davenport Area Office	\$1,432,312	\$1,400,654
Fort Dodge Area Office	\$1,605,897	\$1,421,415
Ottumwa Area Office	\$1,160,502	\$1,155,692
Sioux City Area Office	\$1,459,171	\$1,417,386
Waterloo Area Office	\$1,419,839	\$1,401,804
Burlington Area Office	\$905,995	\$846,073
Dubuque Area Office	\$1,276,936	\$1,226,757
Iowa City Area Office	\$1,393,008	\$1,310,743
Mason City Area Office	\$1,726,666	\$1,697,442
North Central Area Office	\$1,861,715	\$1,741,394
West Central Area Office	\$1,452,173	\$1,758,196
Des Moines Central Area Office	\$736,838	\$686,316
RSB Management	\$2,469,428	\$2,192,388
Business Quality Assurance	\$204,638	\$182,489
Remote Counseling Team	\$-	\$208,347
RSB Bureau Costs	\$7,807,637	\$10,120,781
Totals	\$31,003,377	\$32,613,888

ADMINISTRATIVE SERVICES	'25 BUDGET	'25 EXPENSE
ASB Financial Services	\$22,844	\$1,371,270
ASB Planning & Development	\$901,785	\$801,698
ASB Support Services	\$87,985	\$86,156
State Rehabilitation Council	\$2,353	\$11,420
ASB Information Systems	\$1,391,943	\$1,334,688
ASB Bureau Costs	\$435,427	\$413,361
Totals	\$2,842,337	\$4,018,593

Finance

FY2025 EXPENDITURE REPORT BY PROGRAM

The following information was compiled by Iowa Workforce Development's Finance Department.

ALL OTHER PROGRAMS	'25 BUDGET	'25 EXPENSE
Entrepreneurs With Disabilities Program	138,506	138,506
Independent Living Center Grant	86,547	86,547
Vocational Rehab SSA	10,524	31,834
Supported Employment	243,000	242,970
Vocational Rehab Contributed	-	947
Disability Innovation Funds	3,354,855	2,285,083
Public Health Workforce Funding	\$43,143	\$44,183
Totals	\$3,876,575	\$2,830,070

DISABILITY DETERMINATION SERVICES	'25 BUDGET	'25 EXPENSE
DDS-DHS Contract	293,816	161,236
Disability Determination - SSA	28,977,862	29,217,551
SSA Disability Medical Costs	\$6,969,565	\$5,206,282
Totals	\$36,241,243	\$34,585,069

Finance

FY2025 EXPENDITURE REPORT BY FUNDING SOURCE

FEDERAL FUNDS

US DEPARTMENT OF LABOR	'25 BUDGET	'25 EXPENSE
US DEPARTMENT OF LABOR	\$2,648,566	\$2,451,244
BUREAU OF LABOR STATISTICS	\$45,393,753	\$44,825,577
EMPLOYMENT AND TRAINING ADMINISTRATION	\$-	\$-
OCCUPATIONAL SAFETY AND HEALTH ADMINISTRATION	\$279,598,591	\$380,889,384
UNEMPLOYMENT DIVISION	\$327,640,910	\$428,166,206
Totals		
FEMA	'25 BUDGET	'25 EXPENSE
LOST WAGES	\$-	\$(50,365)
Totals	\$-	\$(50,365)
US DEPARTMENT OF EDUCATION	'25 BUDGET	'25 EXPENSE
EDUCATION	\$215,986	\$134,442
REHABILITATION SERVICES ADMINISTRATION	\$35,408,841	\$38,664,312
Totals	\$35,624,827	\$38,798,754
US DEPARTMENT OF HEALTH AND HUMAN SERVICES	'25 BUDGET	'25 EXPENSE
CORONAVIRUS RESPONSE AND RELIEF SUPPLEMENTAL APPROPRIATIONS	\$-	\$-
INDEPENDENT LIVING	\$325,072	\$79,145
PROMISE JOBS	\$9,948,004	\$2,947,022
Totals	\$10,273,076	\$3,026,167
US DEPARTMENT OF TREASURY	'25 BUDGET	'25 EXPENSE
ARP SLFRF	\$10,225,540	\$17,706,256
CARES ACT, GRANTS	\$-	\$331,953
Totals	\$10,225,540	\$18,038,208

Finance

FY2025 EXPENDITURE REPORT BY FUNDING SOURCE

STATE GENERAL FUNDS

STATE GENERAL FUNDS	'25 BUDGET	'25 EXPENSE
AMOS	\$100,001	\$99,295
FIELD OFFICES	\$16,199,237	\$14,464,793
FUTURE READY IOWA	\$638,735	\$243,130
I3 ACCOUNTING SYSTEM	\$228,822	\$228,822
LABOR DIVISION	\$148,880	\$132,834
MISCLASSIFICATION	\$303,055	\$280,804
OFFENDER RE-ENTRY	\$614,837	\$393,522
WIOA SERVICES	\$6,633,327	\$6,715,745
VOCATIONAL REHABILITATION	\$6,226,739	\$6,226,739
ENTREPRENEURS WITH DISABILITIES	\$138,506	\$138,506
INDEPENDENT LIVING	\$171,351	\$171,351
Totals	\$31,403,490	\$29,095,541

SOCIAL SECURITY ADMINISTRATION	'25 BUDGET	'25 EXPENSE
DISABILITY DETERMINATION SERVICES	\$35,947,427	\$34,423,833
VOC REHAB - SSA TTW & OLD SSA FUNDS	\$1,490,064	\$1,004,448
Totals	\$37,437,491	\$35,428,282

FY2025 EXPENDITURE REPORT BY FUNDING SOURCE

OTHER SOURCES

OTHER SOURCES	'25 BUDGET	'25 EXPENSE
LABORSHED	\$1,545,000	\$1,046,026
PENALTY AND INTEREST	\$1,486,971	\$1,370,998
TICKET TO WORK	\$357,649	\$20,643
VOC REHAB - CONTRIBUTED FUNDS	\$-	\$947
VOC REHAB - INDIRECT COSTS REVENUE	\$70,918	\$2,833,338
VOC REHAB - CONTRACT REVENUE	\$2,270,652	\$2,506,824
DDS-DHS CONTRACT	\$293,816	\$161,236
Totals	\$6,025,006	\$7,940,011

IWD Administrative Office

1000 E. Grand Ave Des Moines, IA 50319
workforce.iowa.gov

Unemployment Insurance Customer Service Hours (excluding state holidays):

Monday through Friday, 8:00 a.m. – 4:30 p.m.

UI Benefits Bureau

Phone: 866-239-0843
Email: uiclaimshelp@iwd.iowa.gov

UI Tax Bureau

Phone: 888-848-7442
Email: iwduitax@iwd.iowa.gov

UI Integrity Bureau

Phone: 866-239-0843
Email: uifraud@iwd.iowa.gov

Business Engagement

Email: iaworks@iwd.iowa.gov
Phone: 888-848-7442 (Option #1 then option #7)

IowaWORKS Centers

iowaworks.gov
Monday, Tuesday, Thursday Friday: 8:30 a.m. – 4:30 p.m.
Wednesday: 9:00 a.m. – 4:30 p.m.

Iowa Division of Labor and Workers' Compensation

Visit dial.iowa.gov for contact information