

Iowa Workforce Development provides free translation services for individuals who need help understanding English.

If you have a question about unemployment insurance, please call 1-866-239-0843 for free translation services between 8:00 a.m. and 4:30 p.m. on Monday, Tuesday, Wednesday, Thursday, and Friday.

You may also call or visit your nearest local IowaWORKS Center for free language translation services. Find the hours of operation, address, and contact information for each local IowaWORKS Center.

Iowa Workforce Development's telephone customer service and local IowaWORKS Centers are closed on the following state holidays:

- New Year's Day (January 1)
- Dr. Martin Luther King, Jr. Day (the third Monday in January)
- Memorial Day (the last Monday in May)
- Independence Day (July 4)
- Labor Day (the first Monday in September)
- Veterans Day (November 11)
- Thanksgiving Day (the last Thursday in November)
- Friday after Thanksgiving Day
- Christmas Day (December 25)