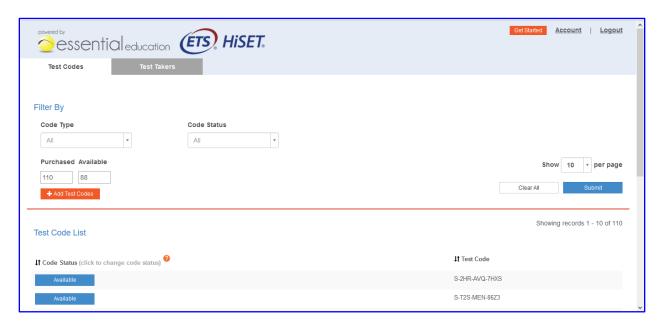HiSET Essential Education Online FAQ's

1. How are the Official Practice Tests purchased?
   a. Purchase is made through Essential Education sales representative or directly at their HiSET OPT website (https://essentialed.com/educators/hiset-opt). Sales representative can provide a quote if needed for purchase orders. Batteries cost $20 and include a re-take in each subject area and single tests are just $2 each.

2. Who do I purchase the tests from?
   a. Essential Education is the exclusive provider of the online OPT. You can contact dan@essentialed.com with any ordering questions.

3. Are vouchers available to purchase for OPT's?
   a. Vouchers are placed into the Management system and then assigned to students. This eliminates complex manipulation of tracking tools and more vouchers can be ordered at any time.

4. What software is required to run the OPT's?
   a. The tests and management system are both web-based and require a standard browser such as Firefox or Chrome. Standard internet-connected computers will work fine.

5. Which tests are available to purchase?
   a. The battery has Test 6 as the first test given and test 3A as the re-take. Single vouchers use Test 6. Both tests are available in English or Spanish. The new OPT 7 is being loaded and will be available by October 1, 2017. At that time, programs will have the ability to select which test they want given. This setting will be applied to all students testing and not on a student by student basis.

6. Are programs required to use the online tests?
   a. No, but based off of those programs who have used them, they are a very good option over paper-based as they provide the real time diagnostics.

7. Will paper based OPT's still be an option?
   a. Yes, however the paper OPTs are changing in format. Going forward it will be a one test per student model.

8. What are the advantages of using the online OPT's?
   a. Key advantages include:
      i. Automatic scoring - this alleviates teacher time spent scoring
      ii. Diagnostic tools - the program provides excellent guidance on skills that need to be mastered
      iii. Writing scoring - Essential Education is using a bank of live scorers to read and score the essays and provide feedback to students
      iv. Management - the system is very simple to manage and will save many hours of work
      v. Reporting - Score Reports can be quickly and easily emailed to teachers, administrators or any others that might need a Proof of Completion report.

9. Can single tests be purchased?
   a. Yes, single test vouchers are only $2 with a minimum of 10 and do not expire (You must make a minimum purchase of at least $20.00)

10. How is the on-line version for OPT testing used for the verification form?
    a. The system allows the user or admin to print or email a Proof of Completion form which shows the date and raw score (14/25, for instance) as well as the language the test was taken in if done in Spanish.

11. Are the qualifying scores the same for the online and paper based version the same? (predictors)
    a. These are the exact same tests as the paper version simply loaded into an online delivery system. All scores should apply equally.

12. Do the OPT's need to be administered at an actual testing site?
    a. The OPT's include a second level of security in that an "administrator" must unlock the device the student is using to test on. It is best if the test is administered in an environment where those features can be handled easily.