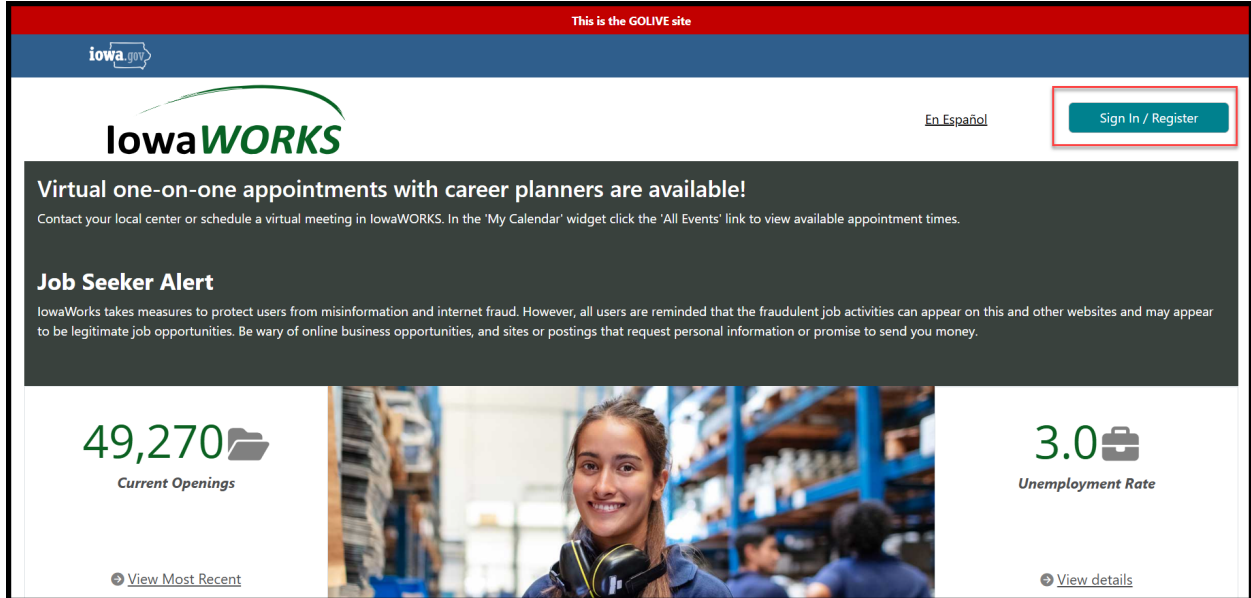


IowaWORKS Multi-Factor Authentication Instructions

1. Click Sign In / Register



2. Enter your username and password
3. Click Sign In

If you have not previously registered, please click one of the links under *Create a User Account* to create a new User ID. To view IowaWORKS with limited access, click the *Guest Access* link. In the *Already Registered* section, the username and password are required for login.

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User Name: christine.nilles@iwd.iowa.gov

Language: English

Password:

If you have forgotten your user name and/or password, please click [Retrieve User Name or Password](#).

Sign In

If you would like to become a fully registered user with IowaWORKS and have access to all of our online services, select one of the following account types. If you are not sure if you need to register on the system, learn more about the benefits of registering on page: [Why Register?](#)

4. Select how to receive the verification code
5. Click Next

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Two Factor Authentication

Account Verification

For your security and protection, this website requires a two step verification. You have the option to receive your 6 digit verification code either from your cell phone message, or from your email address. Once you have made your selection you will be taken to the account verification page where you will be able to request your code. The system can change your selection if it deems the selected method is undeliverable.

Please select from the following options of how you would like to receive your 6 digit verification code.

* Where should we send your verification code?

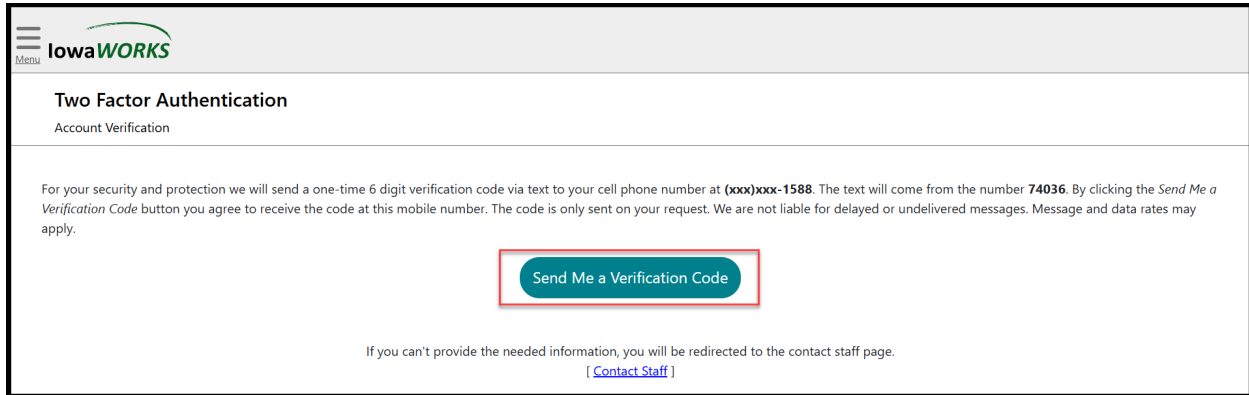
Cell phone text message to (xxx)xxx-1588

Email message to Ch*****@iwd.iowa.gov

Next

If you can't provide the needed information, you will be redirected to the contact staff page. [\[Contact Staff \]](#)

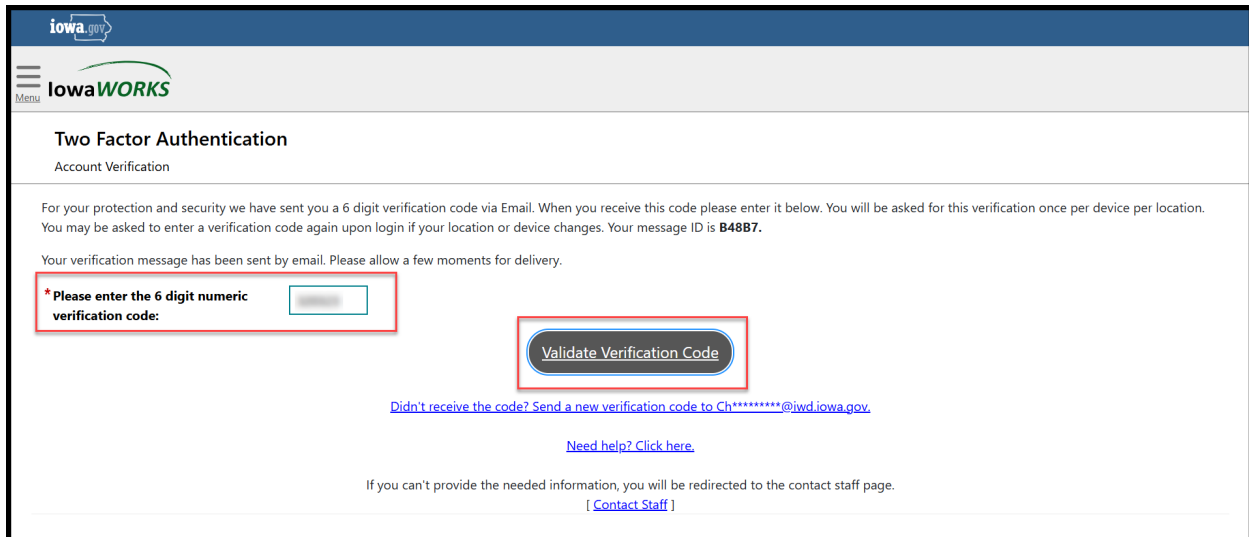
6. Click Send Me a Verification Code



The screenshot shows the 'Two Factor Authentication' page on IowaWORKS. The page title is 'Two Factor Authentication' with a subtitle 'Account Verification'. A paragraph explains that a one-time 6-digit verification code will be sent via text to a cell phone number at (xxx)xxx-1588, with the number 74036. A button labeled 'Send Me a Verification Code' is highlighted with a red box. Below the button, a note states that if the user cannot provide the needed information, they will be redirected to the contact staff page, with a link to '[Contact Staff]'.

7. Enter the 6-digit numeric verification code




8. Click Validate Verification Code




The screenshot shows the 'Two Factor Authentication' page on IowaWORKS. The page title is 'Two Factor Authentication' with a subtitle 'Account Verification'. A paragraph explains that a 6-digit verification code was sent via email, with message ID B48B7. A note states that the verification message has been sent by email. A red box highlights the input field for the verification code, with a red asterisk and the text '* Please enter the 6 digit numeric verification code:'. A button labeled 'Validate Verification Code' is highlighted with a red box. Below the button, a link states 'Didn't receive the code? Send a new verification code to Ch*****@jwd.iowa.gov'. Another link below that says 'Need help? Click here.' At the bottom, a note states that if the user cannot provide the needed information, they will be redirected to the contact staff page, with a link to '[Contact Staff]'.

9. Check the email address associated with your account if a text message is not received within 2 minutes.


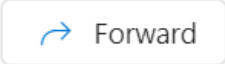
Verification Code From IowaWORKS

 IowaWORKS <noreply.iowaworks@iwd.iowa.gov>  | 

To: Nilles, Chris Fri 12/27/2024 2:18 PM

Your Message Id is B48B7. Your Verification Code is 

You are receiving this email, because you are a registered member of IowaWORKS, and you were selected as a recipient for an email from another member, staff, or an automated process. If you would like to unsubscribe to all emails from IowaWORKS, [Click Here](#).

 Reply  Forward

IowaWORKS is an equal opportunity employer/program. Auxiliary aids and services are available upon request for individuals with disabilities. You may request an accommodation at access@iwd.iowa.gov